City of Vacaville

City Coach

Senior & Disabled Transportation Summit II October 30, 2009

- Transportation Operators Panel Presentation:

  The Road Ahead - Solutions and a Proposal for Change

Serving Vacaville for Over 28 Years

…with a strong focus on providing high-quality customer service

Fixed Route

Paratransit

Local Subsidized Taxi Scrip Program

Fixed Route

- Fixed Route
  - Four routes, fast 30-minute headways
  - Reduced fare for Seniors and Disabled, **$0.75 one-way**
  - Monday through Saturday service

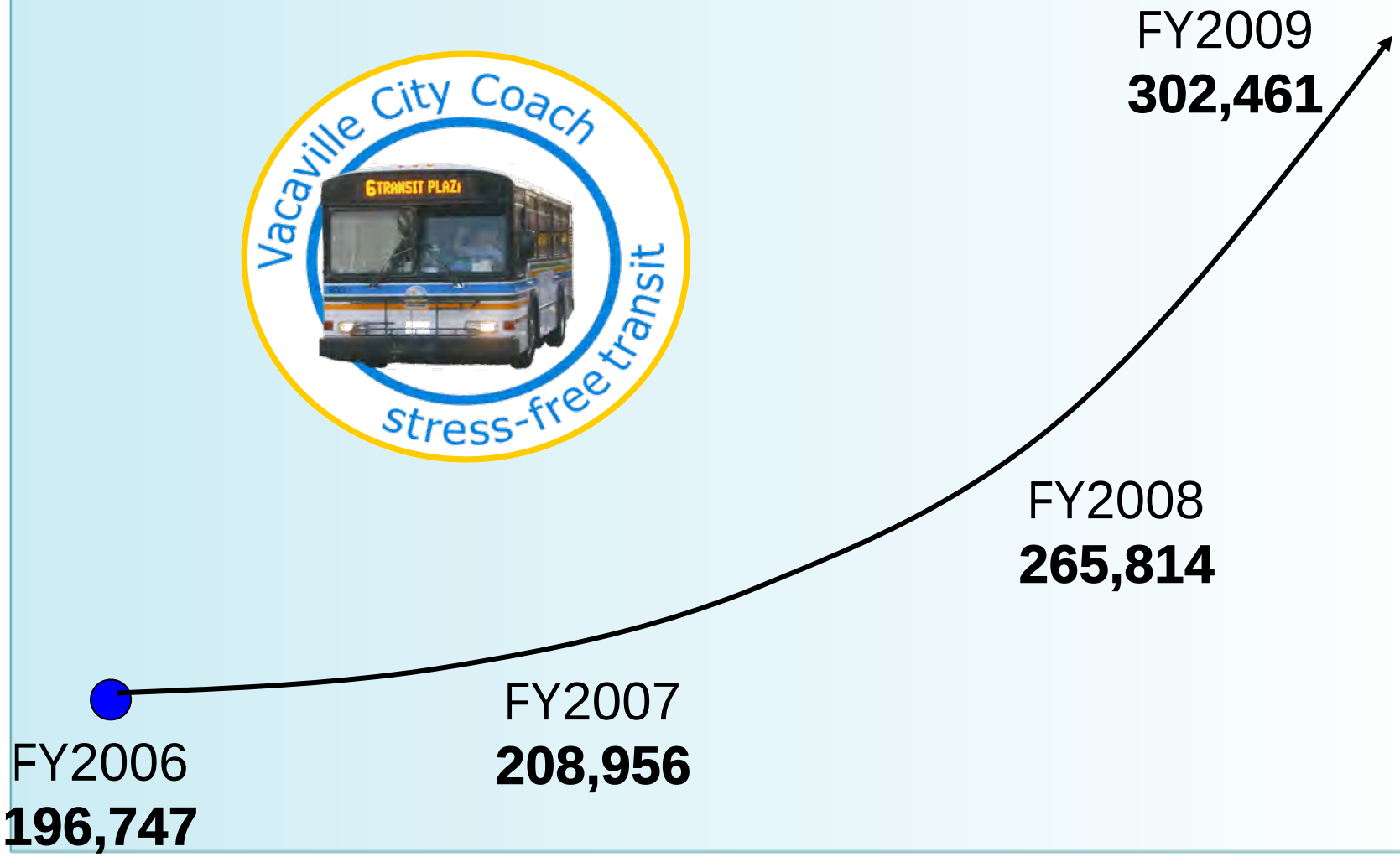
- FY 2008/09 Historical high ridership – 302,461
- 14% overall ridership increase over FY07/08

Adult 2% increase

Senior 31% increase

Youth 18% increase

Fixed Route Ridership Trend



Paratransit

- Special Services Paratransit
  - ADA certified individuals
  - Monday through Saturday service
  - Door-to-Door
  - Only $2.00 one-way

FY 2008/09
Completed 14,773 rides

Additional Services

- Local Taxi Scrip Program
  - Subsidized 50% taxi fare for seniors 62 & older and ADA certified disabled individuals

- Solano Express Funding Partner
  - Solano County Intercity transit services

Special Programs

Developed February 2008

With fare paying senior- a senior companion rides FREE!

Special Programs

Developed June 2008

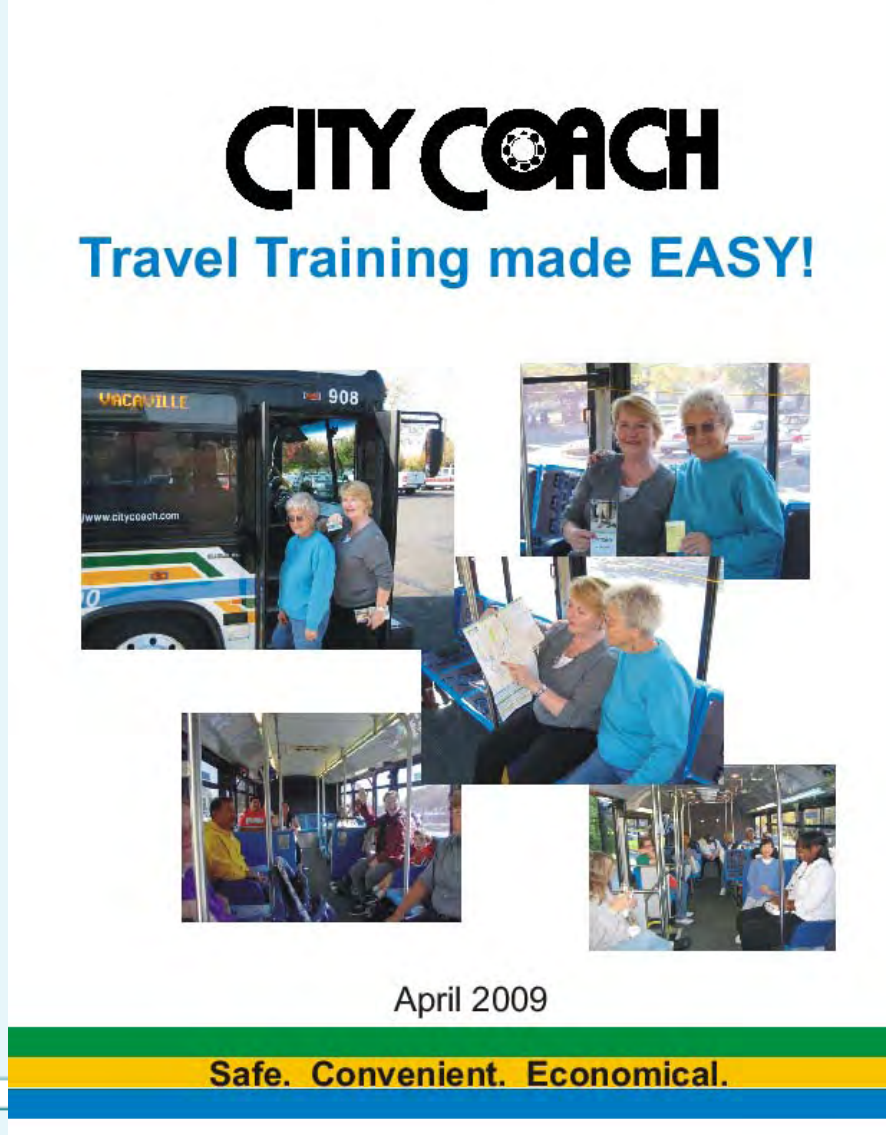
- Two Free DayPasses
- Route Map
- Personalized Trip Plan

Special Programs

Special Programs – *continued*

Free Travel Training-
One-on-One or in groups

Video Tutorials



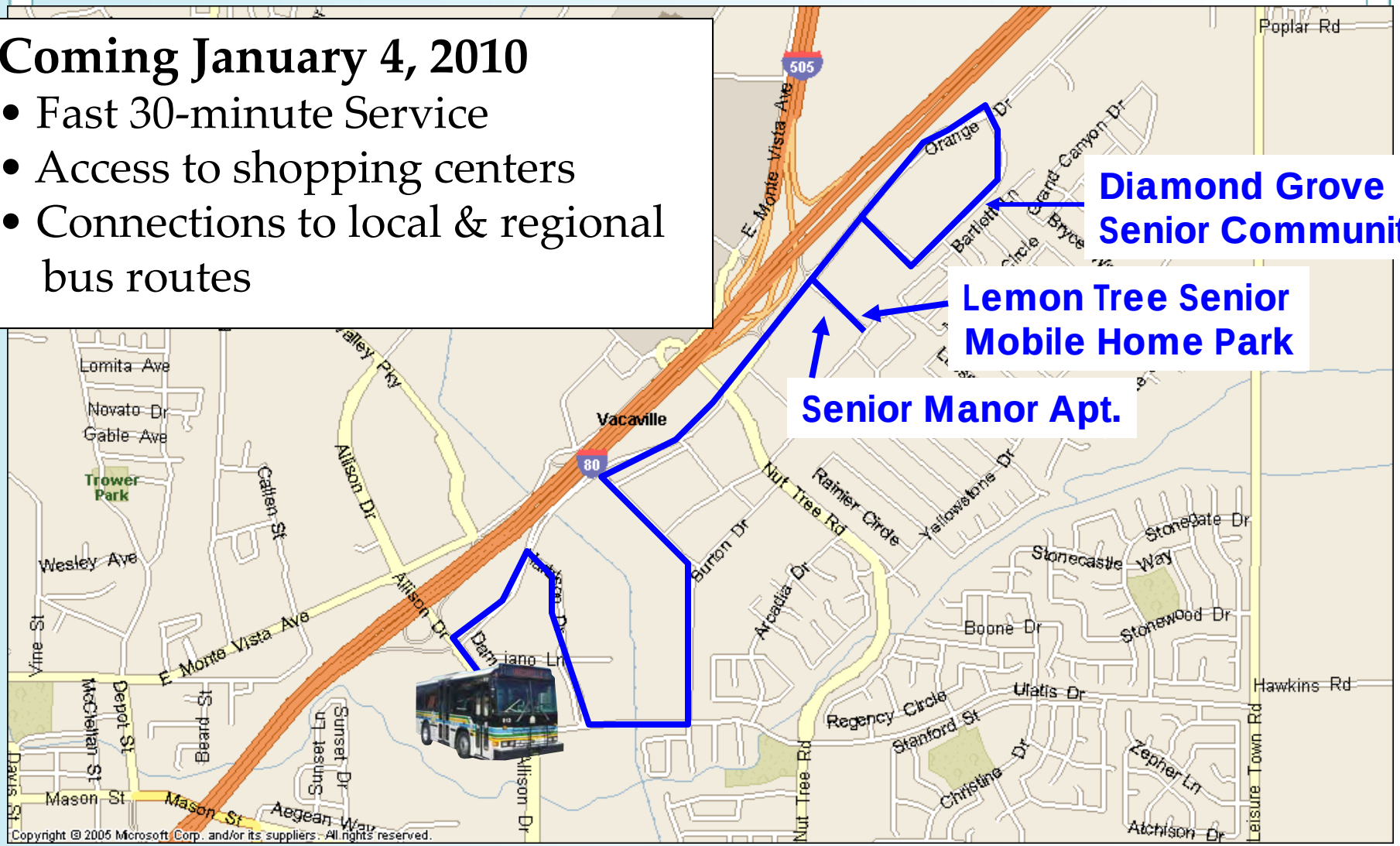
Renewing the Fleet - New CNG Buses

Low floor design
High back seating
Quieter running engine
Smoother ride

Expanding Transit Services-
service to Lawrence Drive

Coming January 4, 2010

- Fast 30-minute Service
- Access to shopping centers
- Connections to local & regional bus routes



Looking Ahead…

- New buses rolling out soon!
- Additional Routes, Increased Operating Hours and Route Improvements
- Extended Monthly Pass sale

VACAVILLE CITY COACH

Friendly, Frequent and Ready to Serve Your Transit Needs