



CTSA-AC

CONSOLIDATED TRANSPORTATION SERVICES AGENCY ADVISORY COMMITTEE (CTSA-AC) MEETING AGENDA

9:30 a.m.

Thursday, September 29, 2016

675 Texas Street

Multi-Purpose Room, First Floor

Fairfield, CA 94533

ITEM

STAFF PERSON

1. CALL TO ORDER

Jim Spring, Chair

2. INTRODUCTIONS

3. APPROVAL OF AGENDA

(9:30 – 9:35 a.m.)

4. OPPORTUNITY FOR PUBLIC COMMENT

(9:35 – 9:40 a.m.)

5. AWARD RECOGNITION

(9:40 – 9:45 a.m.)

Jim Spring, Chair

6. CONSENT CALENDAR

A. Minutes of the CTSA-AC Meeting of July 28, 2016

Sheila Ernst, STA

Recommendation: Approve the CTSA-AC minutes of July 28, 2016.

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7. PRESENTATION

A. Solano County Health & Social Services (H&SS)

Alicia Jones,
Social Services Supervisor

Mobility Priorities

Kenya Campbell,
Employment & Eligibility
Services Manager

(9:45 – 10:00 a.m.)

Katherine Barresi,
Associate Director of Care
Coordination (PHC)

CTSA-AC MEMBERS

<u>Nathan Atherstone</u> Fairfield and Suisun Transit (FAST)	<u>Mona Babauta</u> Solano County Transit (SolTrans)	<u>Jack Batchelor, Jr.</u> STA Board Member	<u>Gerald Huber</u> Solano County Health & Social Services	<u>Richard Burnett</u> Lifeline Committee	<u>Leanne Martinsen</u> Area Agency on Aging
<u>Ruth Matz</u> Veteran/Low Income	<u>Brian McLean</u> Vacaville City Coach	<u>Harry Price</u> STA Board Member	<u>Norman Richardson</u> STA Board Mdmber	<u>Ernest Rogers</u> PCC Committee	<u>Susan Rotchy</u> SSPWD-TAC
					<u>Jim Spring</u> STA Board Member

8. ACTION ITEM – DISCUSSION

A. Preparation for OBAG 2 Priority Workshop

Recommendation:

Identify and recommend priority projects for One Bay Area Grant (OBAG) 2 funding to be presented by Ruth Matz. (10:00 – 10:10 a.m.)

Ruth Matz,
Community Action
North Bay
CTSA-AC Committee

9. INFORMATIONAL ITEMS – DISCUSSION

A. Update on Mobility Management Programs

1. Solano Mobility Call Center
2. Travel Training

3. Solano Intercity Taxi Scrip Program
(10:10 – 10:25 a.m.)

Sean Hurley, STA
Susan Rotchy, ILR
Edith Thomas, C4L
Debbie McQuilkin, STA

B. Review & Discuss Outreach Plan and Surveys for Solano Mobility Study Update for Seniors and People with Disabilities

1. Draft Outreach Plan for Mobility Study Update
Pg. 7
2. Seniors and People with Disabilities' Survey
Pg. 13
3. Service Provider's Survey
Pg. 15

(10:25 – 10:40 a.m.)

Liz Niedziela, STA

10. COMMENTS FROM STAFF AND REPRESENTATIVES FROM ADVISORY COMMITTEES

(10:40 – 10:45 a.m.)

11. FUTURE AGENDA ITEMS

- A. Proposed ADA Non-Ambulatory Service**
- B. Faith In Action Presentation**
- C. Countywide ADA Eligibility Annual Report**

12. ADJOURNMENT

Due to the Thanksgiving holiday, the next regular meeting of the CTSA-AC is scheduled for **Thursday, December 1, 2016 at 9:30 a.m.**, located in Fairfield at 675 Texas Street in the Multi-purpose Room on the first floor.

CTSA-AC 2016 & 2017 Meeting(s)

December 1, 2016
January 26, 2017
March 23, 2017
May 25, 2017
July 27, 2017
September 28, 2017
November 30, 2017



Solano Transportation Authority

... working for you!

CTSA-AC

CONSOLIDATED TRANSPORTATION SERVICES AGENCY ADVISORY COMMITTEE AGENDA

Draft Minutes for the meeting of July 28, 2016

1. CALL TO ORDER

Chair Spering called the meeting to order at 9:30 a.m. in the multi-purpose room in Fairfield.

Voting Members Present: *In Alphabetical Order by Last Name*

Nathan Atherstone	City of Fairfield/FAST
Mona Babauta	Solano County Transit (SolTrans)
Richard Burnett	Lifeline Committee
Gerald Huber	Solano County Health & Social Services
Ruth Matz	Veteran/Low Income
Harry Price	STA Board Member
Ernest Rogers	PCC Member
Jim Spering	STA Board Member

Voting Members Not Present: *In Alphabetical Order by Last Name*

Jack Batchelor, Jr.	STA Board Member
Leanne Martinsen	Area Agency on Aging (AAoA)
Brian McLean	City of Vacaville/City Coach
Norman Richardson	STA Board Member
Susan Rotchy	Independent Living Resources (ILR)

Also Present: *In Alphabetical Order by Last Name*

Rowena Abadeza	Connections For Life
Lyall Abbott	PCC Member
Catherine Cook	Office of Supervisor Spering
Sheila Ernst	STA
Sabine Goerke-Shrode	Office of Supervisor Spering
Joyce Goodwin	Solano County Health & Social Services
Daryl Halls	STA
Sean Hurley	STA
Philip Kamhi	STA
Debbie McQuilkin	STA
Liz Niedziela	STA
Rochelle Sherlock	Solano Senior Coalition
Angela Shing	Solano County Health & Social Services
Edith Thomas	STA

2. INTRODUCTIONS

3. APPROVAL OF AGENDA

Chair Sperring switched Agenda Item 7.C with 7.D and moved 7.E after 6.C.

On a motion by Ernest Rogers, and a second by Nathan Atherstone, the CTSA-AC approved the July 28, 2016 agenda. (8 Ayes, 5 Absent)

4. OPPORTUNITY FOR PUBLIC COMMENT

None.

5. CONSENT CALENDAR

Minutes of the CTSA-AC Meeting of March 31, 2016

Recommendation: Approve the CTSA-AC minutes of March 31, 2016.

On a motion by Board Member Price, and a second by Ernest Rogers, the CTSA-AC approved the recommendation. (8 Ayes, 5 Absent)

6. ACTION ITEMS

A. Appoint CTSA-AC Vice-Chair

Chair Sperring recommended that Board Member Price serve in this capacity.

On a motion by Nathan Atherstone, and a second by Ernest Rogers, the CTSA-AC approved recommendation. (8 Ayes, 5 Absent)

B. Scope of Work for Solano Mobility Study Update for Solano Seniors, People with Disabilities and Low Income

Liz Niedziela provided an update on the scope of work for Solano mobility study for Solano seniors, people with disabilities and low income. She stated that the purpose of the scope of work is to maintain and improve mobility to ensure quality of life for Solano Seniors, People with Disabilities and the Low-income. She discussed six key steps. Ms. Niedziela stated STA plan to conduct mini-summits in each community to identify transportation gaps, prioritize needs and strategies. She discussed next steps and outlined the project time line.

Chair Sperring recommended that the next summit survey be reviewed by the CTSA-AC. He requested that the summit distribution list include new constituents for the mini transportation summits in order to target people that are not currently engaged.

Daryl Halls stated that being more proactive and sending out a mailer would reach out to thousands rather hundreds.

Gerald Huber recommended to include health care management partnership plans and North Bay regional center within the 25 year plan. He discussed the importance of community outreach for adults and children that require special needs across the region.

Rochelle Sherlock commented that the Rio Vista Health Access Committee is currently working on a transit survey. She recommended working with them and STA staff to develop a similar transportation question within our survey.

Chair Spering asked that a draft survey be developed for the next CTSA-AC meeting in September.

Liz Niedziela stated that she will bring a draft survey to the next meeting as well as a detailed outreach plan.

Richard Burnett recommended to include schools within the outreach process.

C. Appoint CTSA-AC Member to Represent the CTSA-AC at the OBAG 2 Priority Workshop

Liz Niedziela provided an overview for the CTSA-AC of the OBAG 2 Priority Workshop.

Nathan Atherstone abstained.

Ruth Matz volunteered to represent the CTSA-AC at the OBAG 2 Priorities at the STA Board workshop.

7. INFORMATIONAL ITEMS (Discussion)

A. Update on Mobility Management Programs

1. Solano Mobility Call Center

Sean Hurley provided a presentation on the Solano Mobility Call Center. He stated that 4,978 people have been assisted, with 551 ADA Paratransit Eligibility questions, 221 RTC questions and 478 Taxi Scrip questions. He stated that 146 RTC Applications were processed. Mr. Hurley stated that 110 Clipper Cards were sold and that 134 people were referred to outside agencies for mobility services (Non Profit, Private, and Transit Agencies). He concluded that 226 individual trip plans were provided.

Chair Spering stated that the County will be working with the City of Fairfield to put up digital billboard.

2. Travel Training

Edith Thomas provided an overview of the travel training through Connections for Life which is in partnership with the STA. She explained that Connections for Life specializes in travel training for people with cognitive disabilities and provides one-on-one travel training to any Solano County resident. Ms. Thomas stated that they have had 20 referrals, 11 successful trainings and 13 outreach opportunities. She hopes to expand support to include elderly, students, mental health population and anyone who needs additional support.

Chair Spering asked Gerald Huber to share ideas on outreach that Solano County Health and Social Services is doing. Mr. Huber agreed and will have someone from Partnership HealthPlan (PHC) of California come to also present.

3. Solano Intercity Taxi Scrip Program

Debbie McQuilkin provided an overview of the Solano Intercity Taxi Scrip Program. She explained that on January 18, 2016, the STA Board approved modifications to the Solano Intercity Taxi Scrip Program, effective on July 1, 2016 – (1) Increase the cost of scrip booklets from the current level of \$15 for \$100 worth of scrip to \$40 for \$100 worth of scrip for non-low income patrons and \$20 for \$100 worth of scrip for low income patrons, (2) Set the low-income fare discount for certified passengers with disabilities who meet the criteria for low-income programs such as Medi-Cal,

Supplemental Security Income, Solano County General Assistance, CalFresh, CalWORKs, and PG&E Care. Ms. McQuilkin stated that 194 individuals applied for low-income fare certification of which 22 did not receive certification.

Chair Sperring recommended to track the difference in data with the fare increases.

B. Review priorities from Senior and People with Disabilities Transportation Summit III

Chair Sperring and Rochelle Sherlock provided an overview of the priorities from the Senior and People with Disabilities Transportation Summit III. He stated that the purpose of the summit was to identify continuing transportation gaps and challenges. Ms. Sherlock highlighted the vote on priorities results and transportation challenges. She stated that three top priorities were Solano Intercity Taxi Scrip Program Phase II, the Vehicle Share Program and Expansion of the Volunteer Driver Program. She concluded that 93% of participants are interested in participating in the upcoming update of the Countywide Transportation Study for Senior and People with Disabilities.

C. Impact on the Failure of Measure H

Chair Sperring discussed the impacts on the failure of Measure H. He stated that 49% of streets countywide are at risk or in poor condition. He added that the State has cut revenue to Solano local streets & roads by 25% since 2014.

The group discussed educating more people about the measure the next time around.

D. Status of Mobility Management Funding

Daryl Halls provided a status update on the Mobility Management funding. He outlined the program's revenue and funding sources. Mr. Halls explained that State Transit Assistance Fund (STAF) is declining and discussed discontinued funding. He concluded that 26% of mobility management programs are dependent on one-time competitive grants in fiscal year 2016-17 and 31% in 2017-18.

E. CTSA Priorities for the One Bay Area Grant (OBAG) 2 Funding Discussion

Liz Niedziela provided an overview and background on the CTSA priorities for the OBAG 2 funding. She explained that the Metropolitan Transportation Commission (MTC) OBAG Resolution 4202 specifically includes Mobility Management Programs.

8. COMMENTS FROM STAFF AND REPRESENTATIVES FROM ADVISORY COMMITTEES

None.

9. FUTURE AGENDA ITEMS

Chair Sperring added the following future agenda items:

- Outreach Efforts and Programs Overview
- Solano County Health and Social Services presentation by Gerald Huber.

10. ADJOURNMENT

The meeting adjourned at 10:27 a.m. The next CTSA-AC is scheduled to meet on **Thursday, September 29, 2016, at the Solano County Building in the Multi-purpose Room, located at 675 Texas Street in Fairfield.**

Initial Outreach Plan Concepts

for

Solano Mobility Plan

for

Seniors and People with Disabilities

(August 26, 2016)

Background and Purpose

In 2011 the STA Board approved the Solano Transportation Study for Seniors and People with Disabilities. The Solano Transportation Study for Seniors and People with Disabilities involved extensive outreach to the community. Community stakeholders were identified who provided input as well as assisting with collecting input directly from seniors and people with disabilities. The Solano Mobility Plan is intended to be an update to this plan and to include extensive community outreach.

This Initial Outreach Plan presents proposed stakeholders who may be engaged to participate in this study and strategies on how to collect input from stakeholders and the individuals they work with. This document is being presented for discussion purposes and to receive guidance from the CTSA prior to further development of an Outreach Plan.

Role of the Stakeholders

Initial stakeholders have two key roles: to provide input at various stages of the study and to assist with collecting input from seniors and people with disabilities directly. At the beginning of the study process, the study will be seeking input on identifying mobility challenges exist from the stakeholders' perspective. Later, input will be sought on strategies to address the mobility challenges and how to prioritize them.

Collecting input directly from seniors and people with disabilities will be important. Many stakeholders should be able to provide access to these individuals who may be clients, students, home owners or apartment dwellers, customers, or employees. A preliminary Stakeholders list has been created.

Overview of Stakeholders

As the Mobility Plan is intended to address the transportation needs of Seniors and People with Disabilities a wide range of stakeholders have been identified. In addition, the Stakeholders are intended to represent the needs from all cities in the county. Organizations that have been involved with previous STA work are included while there has been an effort to broaden the outreach effort beyond the "the usual suspects". The net has been cast wide and comments are welcomed to advise

if/where to reduce the number of invited stakeholders for budget, time, or other reasons. Alternatively, direction may be given to broaden the outreach further.

The initial master list of Stakeholders created is presented with this Initial Concepts Outreach Plan. This includes the Stakeholder name, category, and city. Fields have also been added to identify which of the target population (seniors or people with disabilities) the stakeholder represents. An identifier for ‘people with low-income’ has also been included. The Stakeholder list is presented sorted by city for easier review from the local perspective. This is not an exhaustive list and comments are welcomed on the Stakeholders identified so far, others that should be included, those who should be deleted, the target population represented and any other aspect of the lists.

Strategies

Multiple outreach strategies were used in the 2011 Solano Senior and People with Disabilities Transportation Study and were effective. A range of strategies, including some new approaches, are presented for discussion and consideration. Strategies are listed initially and then discussed further.

- Mini-summits
- Mailings/Calls
- Meetings/Interviews
- Surveys (hard copy, web-based, *app-based*)
- Tabling at events
- Tabling at highly trafficked locations
- Press
- Targeted Direct Mail
- Existing transportation service users outreach

Outreach may begin with a mailing to the Stakeholders introducing the project and a request for their participation. This participation would include an invitation to an initial meeting to learn more about the project and solicit their initial comments on transportation challenges. This meeting (or a “Mini-Summit”) would be local for their convenience. The proposal is to have one in each city. This would allow common interests and issues to be discussed in more detail which is helpful to identifying specific mobility challenges and potential solutions.

Mini-Summits:

The “Mini Summit” would be approximately 2 hours long in an attempt to provide adequate time to explain the project and collect input, but not too long that busy organizational staff could not fit it into their schedule. At the Mini-Summit Stakeholders will also be asked if their organization can assist with outreach directly to the target population and to begin the coordination of that effort. Attending Stakeholders would also be asked if there are other organizations that should be included in the study effort. For those unable to attend, options would be presented to include them in the study.

Stakeholders in each city would be invited to the local event. Multi-jurisdictional services would be invited to multiple events as they may have different insights for different areas of the county.

Depending upon the response to the Mini-Summits prior to the event, follow-up calls to Stakeholders may be needed prior to the event and/or following the event. These calls may be needed to encourage attendance and answer questions or to identify an alternative way for the Stakeholder to engage in the project without attending the Mini-Summit.

All stakeholders located in, or offer services within, the local jurisdiction would be invited. These mini-summits may be of most interest to organizations that serve and are gatekeepers to seniors and people with disabilities such as:

Medical Providers	Non-profits	Food Distribution Ctrs
School Districts/SCC	Caregiver organizations	City/County staff
Senior housing managers	Senior Centers	Spiritual Leaders
Social Services	Service Providers	Veteran's organizations

Meetings and Interviews

Some Stakeholders may identify some of their internal meetings with staff and/or clients as a means to collect input directly or indirectly. One-on-one and small group meetings present an opportunity to collect more in-depth information; this would be facilitated through a guided process for consistency but allow for flexibility. In the last Solano Transportation Study for Seniors and People with Disabilities Study over 30 focus groups were conducted.

Exactly which organizations meetings or interviews will be conducted largely depends on the interest and willingness of the organizations as well as the project schedule and budget available to conduct and compile the information. They would be identified through the mini-summit process by interest expressed at the meeting or through communications in preparation or in follow-up to the Summit. If needed, supplemental outreach should be conducted in an attempt to 'balance' in-depth interviews across the county as well as across types of categories.

Surveys (hard copy, web-based, app-based)

Two survey instruments are proposed to be developed to collect input at the organizational and individual levels. The surveys used in the 2011 effort would be used as the basis for updating for the upcoming effort. Similar surveys were used in the CBTP efforts. These surveys should be made available in hard-copy version, on the web and staff is exploring the possibility of an app-based survey. An app-based survey would be a new method of collecting input and effective as smartphones have become so common since that last study.

Surveys, or information on how to access the surveys, could be distributed through various Stakeholders. In some cases surveys may be distributed directly to clients, employees, or

residents. In other cases it may be through a notification via a newsletter, email, or website notification. The project team would work with Stakeholders to identify channels to reach individuals which may include identifying new methods during the course of the study. To reach the target populations, good stakeholders to distribute surveys to would be

Libraries	Non-profits	Medical providers
School Districts/SCC	Caregiver organizations	Committees
Senior housing managers	Senior Centers	Spiritual Centers
Social Services	Various housing types	Veteran's organizations

Tabling (Events and other Locations)

There are many community and organizational events that draw a significant number of seniors and people with disabilities. With many people congregating in one location, tabling at these events creates opportunities to interact and collect input. Hard copy surveys could be made available for completion at the event or later, information distributed about the survey on-line or via the app for attendees and/or people the attendees may share the information with. Some locations these events may be held at during the course of the study's outreach period could include:

Food distribution locations	Senior Centers	Community Centers
Senior housing developments	Health Fairs	CHP Senior Driver events
Stand Down (veterans)	Medical Education workshops	
School Events (for special needs)		

Media Outreach

Outreach directly to individuals could include messaging through the media. A press release to local news outlets describing the project, profiling local seniors or people with disabilities with mobility challenges or accomplishments, encouraging public input, and directing readers to an on-line or app-based survey. Options should be provided to call-in to complete a survey or to pick one up at a local location such as a senior center or a library. These publications may publish free articles. Paid advertisements could also be considered. Versions of the press release could also be tailored to smaller publications such as organizations' hard copy or electronic newsletters. Major publications to target:

Vallejo Times Herald	Daily Republic	Vacaville Reporter
Dixon Tribune	Rio Vista News Herald	KUIC news/website
"Your Town", Rio Vista Beacon and other direct mail publications		

Direct Mail

Direct mail outreach is a new option that could be considered on a pilot or more extensive basis. To encourage input and survey completion directly by seniors and people with disabilities, this strategy would be targeted at housing locations that have been added to the Stakeholders list. A postage mail, self-addressed survey could be sent but this may limit the

length of the survey and be relatively expensive for the cost. Direct mail responses are general low, but if the cost is kept low and the volume distributed is high it may be a good investment.

A less expensive method may be to send a postcard to direct recipients to a nearby location to pick one up, to a website for the survey, to call in and complete a phone survey, or another method (receive by mail, print and mail in, other). Potential large scale housing that would be good locations to reach through direct mail:

Trilogy/Rio Vista
Marina Towers
Mobile Home Parks

Paradise Senior Housing
Age restricted apartment complexes

Leisure Town housing

Survey Existing Users of Various Transportation Services

Seniors and people with disabilities currently use transportation services to meet some of their mobility needs. The users of these services may be regular or occasional riders. Riders on these services could be surveyed to learn if there remain transportation needs unmet despite the use of existing services. Buy in and cooperation from the organizations would be needed to successfully survey these users. This may be a challenge.

Volunteer driver programs (Faith in Action, American Cancer Society, spiritual centers)
Transit Operators' local reduced-fare taxi programs and ADA paratransit
STA's ADA reduced-fare intercity taxi program
Veteran Administrations' Medical Shuttle
Various private Non-emergency Medical Transport (NEMTs) and caregiver services

The above is intended to offer concepts with some details on various approaches that may be taken for outreach to complete the Solano Mobility Plan for Seniors and People with Disabilities. There is a wide spectrum of outreach from which some or all could be pursued – it may be very rich in quantity and quality or it may be scaled to a level considered more reasonable. Direction on the nature and level of outreach is valuable at this stage of the process.

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Solano County Stakeholders for Seniors and People with Disabilities Survey



The Solano Transportation Authority is gathering information from organizations that provide services to seniors and people with disabilities in Solano County. The information will be compiled to identify needs and opportunities to improve the overall transportation system. This survey can be completed online at www.solanomobility.com. Please return the completed survey by _____, 2017.

1. What is the name of your organization?

2. What services does your organization provide?

3. What do you see as the emerging and/or ongoing transportation issues for seniors and people with disabilities?

4. Identify any audiences that you believe are currently not being served.

5. What obstacles are you facing in delivering your services?

6. Please describe what you see as successful examples of transportation efforts for seniors and people with disabilities in Solano County.

7. Contact Information

Contact Person

Address

Address 2

City/Town

State/Province

ZIP/Postal Code

Email Address

Phone Number

DRAFT

The Solano Transportation Authority is gathering information from seniors and people with disabilities on their transportation needs. The information will be used to identify strategies to improve the overall mobility for these most vulnerable citizens. The survey can be completed online at www.solanomobility.org or by mailing this completed survey (prepaid) by TBD, 2017. For more information about the survey, contact Liz Niedziela at 707-424-6075 or Lniedziela@sta.ca.gov. **If you need help completing the survey contact the Solano Mobility Call Center at 800-535-6883, Monday-Friday 7am-5pm.**

CONTACT INFORMATION: Your contact information is not required, but may be helpful if more information is needed to understand your transportation needs. Any information provided will be kept confidential.

Name: _____ Phone: _____

Email: _____

Your answers to the below questions will help us compare and understand your answers as well as provide us with information needed to apply for State and Federal transportation grants.

- | | | | | |
|------------------------------------|--|--------------------------------------|--|--|
| Gender: | Income: | Age: | Where do you live? | Who helps you with your transportation needs? |
| <input type="checkbox"/> Female | <input type="checkbox"/> Under \$15,000 | <input type="checkbox"/> Under 16 | <input type="checkbox"/> With my parents | <input type="checkbox"/> Nobody, I live alone |
| <input type="checkbox"/> Male | <input type="checkbox"/> \$15,000 - \$24,999 | <input type="checkbox"/> 16 to 21 | <input type="checkbox"/> My own residence | <input type="checkbox"/> Nobody, I'm the caregiver |
| | <input type="checkbox"/> \$25,000 - \$39,999 | <input type="checkbox"/> 22 to 54 | <input type="checkbox"/> Relative's residence | <input type="checkbox"/> Nobody, I drive |
| Household size: | <input type="checkbox"/> Over \$40,000 | <input type="checkbox"/> 55 to 74 | <input type="checkbox"/> Residential community | <input type="checkbox"/> Spouse |
| <input type="checkbox"/> 1 | | <input type="checkbox"/> 75 or older | <input type="checkbox"/> Medical facility | <input type="checkbox"/> Relative |
| <input type="checkbox"/> 2 | | | <input type="checkbox"/> _____ | <input type="checkbox"/> Caregiver |
| <input type="checkbox"/> 3 or more | | | | <input type="checkbox"/> Roommate |
| | | | | <input type="checkbox"/> _____ |

1. What community do you live in?

- | | | |
|------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Benicia | <input type="checkbox"/> Rio Vista | <input type="checkbox"/> Vacaville |
| <input type="checkbox"/> Dixon | <input type="checkbox"/> Suisun City | <input type="checkbox"/> Vallejo |
| <input type="checkbox"/> Fairfield | <input type="checkbox"/> Travis AFB | <input type="checkbox"/> Unincorporated Solano County |

2. Do you have any limitations on your ability to drive? Mark all that apply.

- | | | |
|--|---|--|
| <input type="checkbox"/> No restrictions | <input type="checkbox"/> No longer drive | <input type="checkbox"/> Restricted to local driving |
| <input type="checkbox"/> Never drove | <input type="checkbox"/> Restricted to daylight hours | <input type="checkbox"/> Require adaptive equipment |
| <input type="checkbox"/> Other _____ | | |

3. What is your primary means of travel to appointments, work and/or errands?

- | | | |
|--|--------------------------------------|---|
| <input type="checkbox"/> Personal vehicle | <input type="checkbox"/> Taxi | <input type="checkbox"/> Private service/paid caregiver |
| <input type="checkbox"/> Friends/relatives | <input type="checkbox"/> Bus | <input type="checkbox"/> Volunteer driver |
| <input type="checkbox"/> Walking/biking | <input type="checkbox"/> Paratransit | <input type="checkbox"/> Other _____ |

4. Which of the following have you used in the past year? Mark all that apply.

- | | | |
|--|--------------------------------------|---|
| <input type="checkbox"/> Personal vehicle | <input type="checkbox"/> Taxi | <input type="checkbox"/> Private service/paid caregiver |
| <input type="checkbox"/> Friends/relatives | <input type="checkbox"/> Bus | <input type="checkbox"/> Volunteer driver |
| <input type="checkbox"/> Walking/biking | <input type="checkbox"/> Paratransit | <input type="checkbox"/> Other _____ |

5. Is your primary means of travel meeting your transportation needs?

- | | |
|---|--|
| <input type="checkbox"/> All the time | <input type="checkbox"/> Some of the time |
| <input type="checkbox"/> Most of the time | <input type="checkbox"/> Not at all, please explain: _____ |

6. How important are mobility services to you?

- Not Important (I do not need mobility services)
- Important (but I have other transportation options)
- Extremely Important (needed for food and medical appointments)
- Potentially Life Threatening (needed for medical treatment, etc.)

7. Please share specifics on key obstacles marked above or explain other transportation challenges.

8. Mark all of the potential transportation barriers that apply to you.

	Public Transit	Paratransit Service	Intercity Taxi Scrip	Volunteer Driver	Private Transportation
Ride not always available	<input type="checkbox"/>				
Not familiar with service	<input type="checkbox"/>				
Not convenient / difficult to use	<input type="checkbox"/>				
Service is too expensive	<input type="checkbox"/>				

9. What destinations do you need to get to that you can't get to with your current means of travel?

10. Are you aware of the following Solano Mobility Programs? Check as many as apply.

Program	Not aware	Aware	I use	Program	Not aware	Aware	I use
Solano Mobility Call Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Faith in Action Volunteer Driver Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Countywide In-Person ADA Eligibility Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fairfield Senior Driver Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Senior Safe Driver Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Solano County Intercity Taxi Scrip Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Regional Transit Discount Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local Taxi Scrip Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Senior Clipper Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
American Cancer Society Transportation Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Veteran's Affairs Medical Shuttle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PLEASE SEAL SURVEY WITH TAPE BEFORE MAILING. DO NOT STAPLE.

Complete This Survey & Mail Back by TBD

Are you interested in Travel Training? Contact the Solano Mobility Call Center at 800-535-6883 (Monday-Friday 7am – 5pm)

FREE one-on-one training that will help you to gain the skills to ride public transit in a safe and independent manner.



Solano Mobility Provides:	Employer Outreach Program
ADA Eligibility Program	Regional Transit Discount Card
ADA Private Transportation	Senior Safe Driving Info
Bike Maps	Taxi Scrip Programs
Clipper Card Sales	Transit Trip Planning
Commuter Bike Incentives	Transportation Schedules
Commuter Emergency	Travel Training
Ride Home Program	Vanpool and Carpool Programs
Commuter Incentives	Volunteer Driver Program



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 100 SUISUN CITY, CA

POSTAGE WILL BE PAID BY ADDRESSEE

SOLANO TRANSPORTATION AUTHORITY
SUITE 130
ONE HARBOR CENTER
SUISUN CITY CA 94585-9903

