UPDATED ANNOUNCEMENT

Is accepting applications for the position of:

TRANSIT MOBILITY COORDINATOR
(LIMITED-TERM APPOINTMENT*)

FINAL FILING DATE: 5:00 P.M. – MONDAY, AUGUST 8, 2016
TENTATIVE ORAL BOARD IS SCHEDULED FOR THURSDAY, AUGUST 18, 2016
(Please refer to the APPLICATION PROCESS section for additional information)

SALARY RANGE: $4,533 – $5,509 PER MONTH

***Limited-Term Appointment currently through June 30, 2021**

Benefits: PERS Retirement (category dependent on status at hire)
Employer paid health, dental, vision, and life insurance
Holidays, Vacation and Sick Leave

SUMMARY OF RESPONSIBILITIES:

The Transit Mobility Coordinator is responsible for assisting in the development and implementation of a new mobility management program for Solano County. The position provides public education regarding existing transportation resources to the general public via telephone, website and social media events, employers and other community outreach within Solano County. The position is also responsible for the coordination, education and advocacy of the transportation resources and critical services to senior citizens, low income, and individuals with disabilities, youth, as well as the general public. The Transit Mobility Coordinator works independently, receives instruction or assistance as new or unusual situations arise and they are fully aware of the operating procedures and policies within the work unit.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Be a knowledgeable resource for a wide range of alternative transportation information: including but not limited to buses, carpools, volunteer driving programs, vanpools, ferries, rails, and bicycles;
- Be familiar with the Solano, Bay Area, and Sacramento transit regions;
- Liaison to social service agencies, transportation providers, and other organizations to utilize and promote transportation services and programs;
- Maintains and updates Mobility Options website and the Solano County Transportation guide;
- Interacts with private, nonprofit and public organizations cooperatively;
- Develops and coordinates transportation programs utilizing transit operators, social service providers, and other agencies; and proactively provide individual travel training for seniors, youth, low income and individuals with disabilities and special needs;
- Identifies outreach marketing opportunities;
- Oversees Mobility Management Program contracts;
- Grant writing for Mobility Management Programs;
- Develops Requests for Proposals (RFPs);
- Applies strong customer service skills in a professional manner to day-to-day interactions;
- Identify solutions, prepare recommendations, and educate the partners, riders, stakeholders and elected officials on transportation resources and other transit alternatives;
- Develops performance measures to determine effectiveness of programs;
- Drives agency van to events and load/unload event materials;
- Attends and participates in local and regional meetings;
- Tracks activities, attend meetings and prepare staff reports and presentations for committees;

- Manages & updates files in Word, Excel, PowerPoint, Access, and possibly other applications.
- Provides assistance to the Transit Program Manager and other STA staff as needed.
- Builds and maintains positive working relationships with co-workers, other Agency employees, external resources such as, service agencies, transportation providers, vendors and contractors, and the general public using principles of good customer service and leadership; perform related duties as assigned.

QUALIFICATION REQUIREMENTS:
The incumbent must be a motivated self-starter with excellent customer service and organizational skills, a flexible team player with a positive attitude, and the ability to outreach and develop cooperative relationships with senior citizens, low income, and individuals with disabilities and special needs, as well as the general public, and in conjunction with transit operators, social service providers and other agencies.

EDUCATION and/or EXPERIENCE:
Any combination of education and experience that would likely provide the required knowledge and abilities as listed below is qualifying. A typical way to obtain the required knowledge, skills and abilities would be a minimum of two years of customer service, sales, or outreach experience. A high school degree is required with a bachelor's degree preferred. Bilingual in Spanish is a plus.

KNOWLEDGE, SKILLS, and ABILITY:
In addition to the experience and education described above, the position requires:
- Ability to work diplomatically with a wide range of individuals.
- A strong communicator (both oral and written).
- Ability to present ideas clearly.
- Ability to speak in front of a group.
- Self-motivated and problem-solver.
- Strong work ethic, goal-oriented.
- Committed to providing excellent customer service.
- Able to work with and complement existing staff.
- Flexible, unbiased and a person of high integrity.
- Proficient in Microsoft Word, Excel, and PowerPoint
- Ability to learn specialized software.

PHYSICAL DEMANDS:
While performing this job, the employee is regularly required to sit for extended periods of time; may require walking for short periods; may require occasional bending, stretching, reaching, twisting, kneeling, squatting, and extension of the arms; reach at and above shoulder level; generally inside work with occasional outside work with exposure to weather, odors, dust and pollen; lifting and/or carrying of light to moderate equipment/supplies; hand and finger dexterity sufficient to operate computer keyboard for extended periods of time. This classification also emphasizes speech, hearing and vision; ability to see well enough to read handwritten and typed documents and view computer monitors for extended periods of time; ability to hear well enough to communicate on the telephone and in person over office noise; ability to speak well enough to be easily understood over the telephone and in public meetings; ability to comprehend at the level required for the job. The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this position. Able to travel to and function at scheduled external meetings and events as well as work variable hours on occasion (evenings and weekends). Able to lift 20 pounds, drive a van and handle event equipment.

DRIVING REQUIREMENTS: Driving of personal and STA vehicles is necessary as many meetings and other job-related activities will be out of the STA offices. Use of a personal vehicle is reimbursed in accordance with IRS mileage regulations. Proof of insurance of personal vehicles is required and must be maintained during employment with STA. The hire for this position must have a valid California Class C

driver's license and have a satisfactory driving record such that the employee is eligible for coverage by STA's insurers. All new hires will be subject to an initial DMV "pull notice" check and, following employment, annually thereafter.

APPLICATION PROCESS:
A completed Solano Transportation Authority (STA) Employment Application must be received by Human Resources at One Harbor Center, Suite 130, Suisun City, CA 94585 by **5:00 PM, Monday, August 8, 2016. Tentative Oral Board date is scheduled for Thursday, August 18th, 2016.** Application packets may also be requested in-person at the above address. Resumes **will not** be accepted in lieu of a completed application packet. Applications can be submitted in one of several ways: 1) faxed to the HR Department at (707) 424-6074, or 2) delivered/mailed to the Solano Transportation Authority Attn: Human Resources, One Harbor Center, Suite 130, Suisun City, CA 94585 or 3) Emailed to humanresources@sta.ca.gov (this option is available through the 'submit' button at the bottom of the online application).

SELECTION PROCESS AND TENTATIVE SCHEDULE:
All applications will be reviewed for minimum qualifications and only the best qualified will be invited to continue in the examination process. Tentative Oral Board is scheduled for Thursday, August 18th, 2016**.**

OTHER IMPORTANT INFORMATION:
It is important that your application show all the relevant education and experience you possess. Resumes submitted in lieu of an application will not be accepted. Applications may be rejected if incomplete or not signed.

If you believe you may need accommodations during the testing process, please contact Human Resources at (707) 424-6075. Requests for accommodations must be received no later than five (5) calendar days after the final filing date for the recruitment.

***The current opening is a Limited Term grant funded position not to exceed June 30, 2021. As a condition of employment, the successful candidate will be required to sign a limited term agreement with STA. Continuation of employment after June 30, 2021 is subject to availability of funds.**