



FOR IMMEDIATE RELEASE

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***** MEDIA ADVISORY *** MEDIA ADVISORY *****

STA Launches New Solano Mobility Call Center and Website

Suisun City, CA – The Solano Transportation Authority (STA) has expanded its call center (**800-535-6883**) and created a new website (www.solanomobility.com) to provide information and tools to help people get around Solano County, specifically for seniors and people with disabilities.

The website serves as a one-stop information center of transportation programs and coordinated services offered in Solano County for seniors and people with disabilities, and is a helpful resource for everyone trying to navigate their way around the county and beyond.

“Find Your Ride” lists all the transportation services available within Solano County and surrounding areas. It includes public transit operators (fixed-route, paratransit and reduced-fare taxi), non-profit providers and private transportation companies. Using the interactive tool, the user can also find out which services are ADA-accessible. Users can enter their starting and ending trip destinations, and search by name of the provider through the simple online tool.

With links to trip planning tools like Google Transit, 511.org and directly to transit operators, users can quickly find the route information they are looking for. When users are seeking to find a way to travel without driving alone, www.solanomobility.org has information about carpools, vanpools, and even a handy guide to current transit promotions. Biking and walking resources are provided, include a link to the popular Solano Yolo BikeLinks Map.

Senior drivers will find helpful links to safe driving resources including in-person programs and online tutorials. For those who would like to ride transit, travel training is a free service that will help passengers feel confident riding the bus. The website and call center explain this program as well as how to become a Transit Ambassador.

The Solano Mobility Call Center provides free personalized assistance for traveling around Solano and other destinations. The customer service representative will tell you your transportation options you can take to your destination, the amount of fare you will need, and more. This customer-friendly service can be reached Monday through Friday, 8 am to 5 pm at **800-535-6883**.

Along with providing transportation options, customer service representatives can assist with Clipper Card applications and sales, Regional Transit Connection Discount ID Card application processing, ADA In-Person Eligibility information, BikeLink Locker Card sales, car or vanpool matching and free personalized trip planning.

Walk-in customer service is provided at the Transportation Info Depot housed at the historic Suisun City Train Station, 177 Main Street Suisun City. Hours: Monday through Friday, 7:00 am to 3:00 pm. Solano Mobility is available online, on the phone, and in person: www.solanomobility.org, **800-535-6883**.

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SOLANO MOBILITY

Solano Mobility is a program of the Solano Transportation Authority (STA), in partnership with the Metropolitan Transportation Commission. The program was launched in 2013, with an aim to provide a one-stop call center (800-535-6883) and complementary website (www.solanomobility.org) to provide transit and mobility resources to seniors, people with disabilities and low-income individuals.

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