

Mobility Management



What is Mobility Management?

Mobility Management is as a collection of transportation services targeted to improve mobility. In Solano, a Mobility Management Plan is being finalized for Seniors, People with Disabilities and the Low-Income. Four program elements are in the process of being fully implemented that complement one another and are aimed to assist individuals find the right transportation to maintain their mobility.

- **One-stop transportation information call center and complementary website**

Public, private and non-profit transportation services including, not limited to, transportation and mobility options that are available to seniors, people with disabilities and the low-income. Staff trained to understand transportation services that match a client's needs, service eligibility, and characteristics. Personalized trip planning included. *Expected to launch in June 2014.*

- **Travel Training/Travel Ambassador Program**

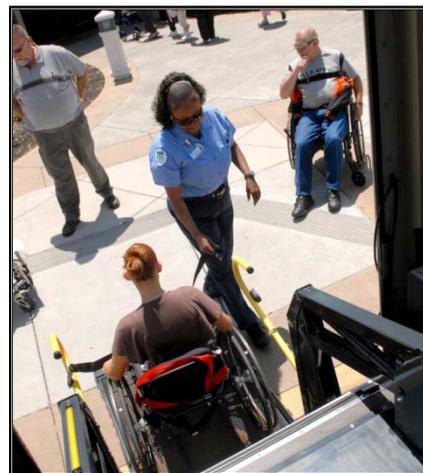
Multi-faceted program to assist seniors, people with disabilities, and low-income who need assistance in learning transit so that they can maintain mobility. Partnerships formed with Connections 4 Life and Independent Living Resource Center to conduct intensive training for people with cognitive and developmental disabilities, or anyone who needs personalized training. *Travel Ambassador Program and One-on One training is expected to launch in June 2014.*

- **ADA Eligibility process that is standardized countywide**

Standardized process that increases ADA service for riders who are in most need, while introducing service options for others to increase mobility for all. *Launched July 2013.*

- **Intercity Taxi Scrip/Paratransit Program**

Phase I - Taxi vendors provide seamless intercity taxi service at a subsidized rate for ambulatory ADA eligible riders. *Launched February 2010.* Phase II - The Intercity Program for ambulatory ADA eligible individuals is being expanded to include ADA eligible non-ambulatory (individuals in wheelchairs). *Expected to launch in 2014.*



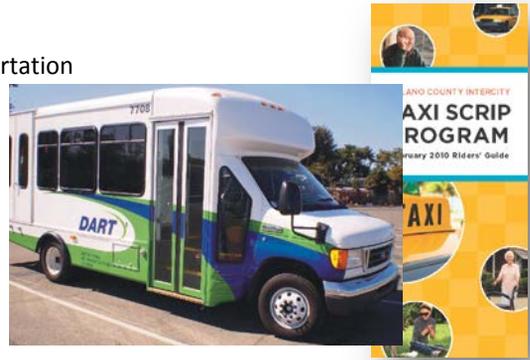
History

Over the past few years, several Community Based Transportation Plans (CBTPs) have been completed in Solano County. Through community outreach, CBTPs identified transportation gaps and priority projects to address the transportation needs of the community's low income population. CBTPs have also identified the ambassador programs and traveler information under the category of Mobility Management as priorities.

In 2011, the Solano Transportation Authority (STA) completed a countywide Transportation Study for Seniors and People with Disabilities. The study included extensive community outreach and surveys to identify transportation gaps and priority projects to address the gaps. One of the top priority projects was Mobility Management.

Advisory Committees Involved

- Solano Seniors and People with Disabilities Transportation Advisory Committee
- Solano Senior Coalition
- Paratransit Coordinating Council
- Intercity Transit Consortium
- Technical Advisory Committee



Funding

- \$250,000 in State Transit Assistance funds to fund the development of Mobility Management Plan (in progress) and to implement Mobility Management Programs for seniors and people with disabilities
- \$429,000 in Federal Job Access Reverse Commute (JARC) Grant funds administered by Caltrans to implement Mobility Management Program for low-income individuals
- \$175,000 in Federal New Freedom Grant administered by Caltrans for the One Stop Call Center and Travel Training
- \$200,000 in Federal New Freedom Grant Funds administered by Caltrans for the Intercity Paratransit Program to provide service for both ambulatory and non-ambulatory residents to access daily employment commutes, medical appointments, and other community destinations.

Timeline

The development of Solano's first countywide Mobility Management Plan is underway and is due to be completed by May of 2014. This plan will lay the groundwork to finish implementing the Solano County Mobility Management Program in 2014.

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Some of our Potential Program Partners

