

PCC
SOLANO
PARATRANSIT COORDINATING COUNCIL (PCC)
AGENDA

1:00 – 3:00 p.m.
Thursday, March 20, 2014
Solano Community College, Cafeteria
4000 Suisun Valley Rd., Fairfield, CA 94534

<u>ITEM</u>	<u>STAFF PERSON</u>
1. CALL TO ORDER	Edith Thomas, Chair
2. APPROVAL OF AGENDA (1:00 – 1:10 p.m.)	
3. OPPORTUNITY FOR PUBLIC COMMENT (1:10 – 1:15 p.m.)	
4. COMMENTS FROM STAFF AND REPRESENTATIVES FROM ADVISORY COMMITTEES (1:15 – 1:20 p.m.)	
5. PRESENTATIONS	
• Draft Solano Mobility Management Plan	Elizabeth Richards, STA Consultant
• SolTrans ADA Certified & PCA Reduced Fare Program	Elizabeth Romero, SolTrans
(1:20 – 2:00 p.m.)	
6. CONSENT CALENDAR	
<u>Recommendation:</u> Approve the following consent item. (2:00 – 2:05 p.m.)	
A. Minutes of the PCC Meeting of January 16, 2014	Sheila Jones, STA
<u>Recommendation:</u> Approve PCC minutes of January 16, 2014 Pg. 3	
7. ACTION ITEMS	
A. Draft Solano Mobility Management Plan	Elizabeth Richards,
<u>Recommendation:</u> Forward a recommendation to the STA Board to approve the Draft Solano Mobility Management Plan. (2:05 – 2:15 p.m.) Pg. 25	STA Consultant

PCC MEMBERS

Richard Burnett
MTC PAC
Representative

Curtis Cole
Public Agency -
Health & Social
Services

Vacant
Member at Large

Judy Nash
Public Agency
- Education

Vacant
Social Service Provider

Vacant
Transit User

Edith Thomas, Chair
Social Service Provider

Kyrre Helmersen, Vice-Chair
Transit User

James Williams
Member at Large

Vacant
Transit User

Anne Payne
Social Service Provider

8. INFORMATIONAL ITEMS DISCUSSION

A. Mobility Management Website Update Jayne Bauer
Informational
(2:15 – 2:25 p.m.)
Pg. 29

B. Partnership for Mobility Management Travel Training Anthony Adams, STA
Informational
(2:25 – 2:30 p.m.)
Pg. 35

C. Mobility Management Program Update Anthony Adams, STA
Informational
(2:30 – 2:35 p.m.)
Pg. 37

D. PCC Membership Status Anthony Adams, STA
Informational
(2:35 – 2:40 p.m.)
Pg. 45

9. INFORMATIONAL ITEMS NO DISCUSSION

E. 2014 PCC Meetings and Locations Sheila Jones, STA
Pg. 47

10. FUTURE AGENDA ITEMS AND COUNCIL COMMENTS Group
(2:40-2:50 p.m.)

11. TRANSIT OPERATOR UPDATES Group

- Dixon Redit-Ride
- Fairfield and Suisun Transit
- Rio Vista Delta Breeze
- SolTrans
- Vacaville City Coach

(2:50 – 3:00 p.m.)

12. ADJOURNMENT

The next regular meeting of the PCC scheduled to meet at **1:00 p.m., Thursday, May 15, 2014, at the City of Benicia in the Commission Room, located at 250 East L Street, Benicia, CA 94510.**

For questions regarding this agenda:

Please contact Liz Niedziela at (707) 424-3217 or eniedziela@sta-snci.com



PCC
SOLANO PARATRANSIT COORDINATING COUNCIL
AGENDA

Draft Minutes for the meeting of
January 16, 2014

1. CALL TO ORDER

Edith Thomas called the meeting to order at 1:05 p.m. at Suisun City Hall in the Council Chambers.

Voting Members Present: *In Alphabetical Order by Last Name*

Richard Burnett	MTC PAC Representative
Curtis Cole	Solano County Health and Social Services
Edith Thomas	Chair, Social Service Provider
James Williams	Member at Large

Voting Members Not Present: *In Alphabetical Order by Last Name*

Kyrre Helmersen	Vice-Chair, Transit User - Paratransit
Judy Nash	Public Agency – Education
Anne Payne	Social Service Provider - Area Agency on Aging

Also Present: *In Alphabetical Order by Last Name*

Anthony Adams	STA Staff
Paulette Cooper	STA/SNCI Staff
Jessica Deakayne	Solano County Transit/SolTrans
Steven Dunn	Connections 4 Life
Ken Grover	Benicia Resident
Sheila Jones	STA PCC Committee Clerk
Janet Koster	City of Dixon/Dixon Read-Ride
Frances Lewis	Transit User - SolTrans
Wayne Lewis	City of Fairfield/FAST
Mary Ann Mascoli	Transit User - Rio Vista
Patrick Melchert	Transit User - FAST
Kate Moriarty	North Bay Regional Center
Liz Niedziela	STA Staff
Elizabeth Romero	Solano County Transit/SolTrans
Shaun Vigil	City of Fairfield/FAST

2. APPROVAL OF AGENDA

On a motion by James Williams and a second by Richard Burnett, the PCC unanimously approved the January 16, 2014 Agenda.

3. OPPORTUNITY FOR PUBLIC COMMENT

None.

4. COMMENTS FROM STAFF AND REPRESENTATIVES FROM THE PARATRANSIT COORDINATING COUNCIL

Wayne Lewis announced that three public information meetings have been scheduled for the proposed Fairfield and Suisun Transit (FAST) fare increases. He stated they will take place on January 27, 2014 from 1:00 pm to 8:00 pm (at the Fairfield Transportation Center in Fairfield), January 28, 2014 from 4:00 pm to 7:00 pm (at the Ulatis Cultural Center in Vacaville) and January 29, 2014 from 1:00 pm to 8:00 pm (at the Fairfield Transportation Center in Fairfield).

Shaun Vigil of FAST announced that the bus stop on Pintail Drive near Whitney Avenue will be moved 100 feet closer to Walters Road due to a resident/renter/homeowner complaint.

5. PRESENTATIONS

Elizabeth Richards provided a presentation on Solano Mobility Management Programs. (Attachment A)

Paulette Cooper provided a presentation on Solano Napa Commuter Information (SNCI) Programs. (Attachment B)

6. CONSENT CALENDAR

A. Minutes of the PCC Meeting of November 21, 2013

Recommendation:

Approve PCC minutes of November 21, 2013.

On a motion by Richard Burnett and second by James Williams, the PCC unanimously approved Consent Calendar Item A.

7. ACTION ITEMS

A. 2014 PCC Draft Work Plan

Anthony Adams stated that in preparation for 2014, STA staff presented the 2013 Paratransit Coordinating Council (PCC) Work Plan for discussion at the November PCC meeting. He stated that STA staff requested that PCC members review the 2013 PCC Work Plan and offer suggestions on updates for the upcoming 2014 PCC Work Plan. PCC members responded with the following suggestions: 1.) Conduct outreach to senior centers (Work Plan #5), 2.) Promote/participate in development of "Phase II of Intercity Paratransit Service" (Work Plan #7 if we add the word "programs"), and 3.) Promote/participate in upcoming Solano County Travel Ambassador program (Work Plan #7 if we add the word "programs").

Recommendation:

After incorporating direction from PCC members; forward a recommendation to the STA Board to approve the 2014 Draft Paratransit Coordinating Council Work Plan.

On a motion by Richard Burnett and second by James Williams, the PCC unanimously approved the recommendation.

B. 2014 PCC Draft Outreach Plan

Anthony Adams stated that in preparation for 2014, STA staff presented the 2013 Paratransit Coordinating Council (PCC) Outreach Plan for discussion at the November meeting of the PCC. He stated that STA staff requested that PCC members review the 2013 PCC Outreach Plan and offer suggestions on updates for the upcoming 2014 PCC Outreach Plan. He stated that the PCC members responded with the following suggestions: 1.) Distribute PCC brochures on "fixed-route" buses, Health & Social Services meetings, and at

STA meetings, 2.) Add Rio Vista & Dixon locations to the rotation schedule of meetings for PCC and request for carpool from STA to these locations, 3.) Hold meeting at Florence Douglas Senior Center Library for Vallejo location, 4.) Public Transportation Support Groups.

Richard Burnett commented that Dixon is too far.

James Williams commented that he has attended the PCC meeting in Rio Vista and opposed adding their location to the outreach plan due to lack of participation and hardship.

Chair Thomas proposed holding a community meeting in Rio Vista and Dixon amongst residents and PCC committee members.

Curtis Cole concurred to exclude the City of Rio Vista and the City of Dixon from the outreach plan.

Elizabeth Romero commented that the SolTrans Board meeting is at 4:00 p.m. the same day as the PCC and it makes it difficult to attend the PCC meeting.

Recommendation:

After incorporating direction from PCC members; forward a recommendation to the STA Board to approve the 2014 Draft Paratransit Coordinating Council Outreach Plan *excluding Dixon and Rio Vista until further notice from the PCC.*

On a motion by Richard Burnett and second by Curtis Cole, the PCC unanimously approved the recommendation as amended above in *bold and italics.*

8. INFORMATIONAL ITEMS (Discussion)

A. Regional Transit Connection (RTC) Card & Senior Clipper Card

Anthony Adams stated that the Regional Transit Connection (RTC) Clipper Card is available to qualified persons with disabilities under 65 years of age and may be used as proof of eligibility to receive 50% off discount fares on fixed-route, rail and ferry systems throughout the San Francisco Bay Area. He stated that the cost of the card is \$3.00 and expires after 5 years and that the RTC Clipper Card must be applied for in person at a participating transit agency, so a picture can be taken for the card. Clipper is expected to be implemented in Solano County on local transit vehicles and Solano Express in Fall 2014.

He stated that any senior 65 or older, may receive a Senior Clipper Card. The Senior Clipper Card offers the same features and discounts (50% off) as the RTC card, but is free and does not expire. He concluded that applications can be submitted by mail, email or fax. Cards can also be obtained immediately in-person at a Clipper Customer Service Center or participating transit partner locations.

9. INFORMATIONAL ITEMS (No Discussion)

A. PCC Membership Status

Anthony Adams stated there are still four (4) vacancies, two for (2) Transit Users, one (1) vacancy for a Member at Large, and one (1) vacancy for Social Services Provider. He stated that STA staff has been contacted by citizens who have shown interest in membership with the PCC and has distributed interest forms to those individuals. He stated that STA staff has followed up with interested parties by email and emailed interest forms again. He stated STA has not received any interest forms for these open positions and that STA staff will continue to recruit for the four (4) vacancies.

B. Mobility Management Program Update

Anthony Adams stated that the Mobility Guide for Seniors and People with Disabilities has recently been revised with input from of the Paratransit Coordinating Council, Senior and People with Disabilities Transportation Advisory Committee, and Intercity Transit Consortium. He stated that updates to the guide include updated content, layout and color scheme, and the addition of a 4th panel with more information on transportation programs & non-profit transportation.

He stated that the Request for Proposal (RFP) for the Countywide Travel Training was approved by Caltrans and was released in early December and proposals are due on January 15, 2014 and the project is scheduled to commence in February 2014 and is expected to be implemented by May 2014.

He stated that the the Request for Proposal (RFP) for the Mobility Management Website was approved by Caltrans and was released in early December and proposals are due on January 9, 2014 and the project is scheduled to commence by February 2014 and is expected to be implemented by April 2014.

He stated that at the October's STA Board Meeting, the One-Stop Call Center was approved to be implemented as a 3-year pilot program and the call center will be a modification and expansion of the existing Solano/Napa Commuter Information (SNCI) call center.

10. FUTURE AGENDA ITEMS AND COUNCIL COMMENTS

None.

11. TRANSIT OPERATOR UPDATES

SolTrans:

Jessica Deakyne and Elizabeth Romero provided brief update on SolTrans service and promotions.

Dixon Read-Ride:

Janet Koster provided brief update on Dixon Read-Ride service.

Fairfield and Suisun Transit:

Not present.

Rio Vista Delta Breeze:

Liz Niedziela provided brief update on Rio Vista Delta Breeze service.

Vacaville City Coach:

Not present.

12. ADJOURNMENT

The meeting adjourned at 3:00 p.m. The next meeting of the PCC is scheduled to meet at **1:00 p.m. on Thursday, March 20, 2014, at Solano Community College in the Cafeteria, located at 4000 Suisun Valley Rd., Fairfield, CA 94534**

Solano County Mobility Management Program

*Bringing Solano County's Transportation
Resources Together*

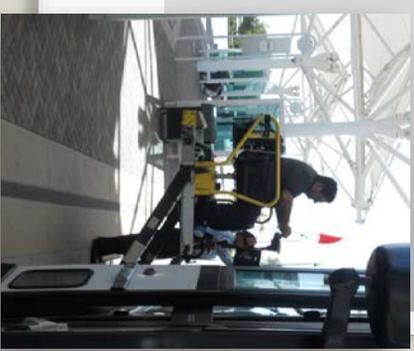
Paratransit Coordinating Council
January 16, 2014



SOLANO | NAPA
COMPUTER INFO

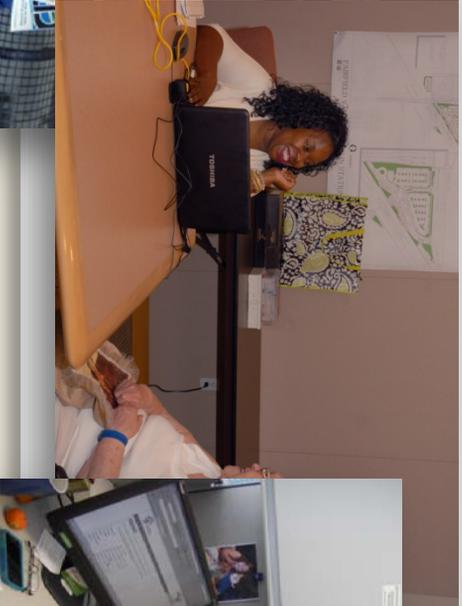
Why Mobility Management?

- Mobility Management: A collection of complementary services targeted to improve mobility for specific segments of the population. (Seniors, People with Disabilities, and Low-Income)
- In 2009, two Senior and Disabled Transportation Summits were held that identified key mobility issues.
- Five community based transportation plans within Solano County and the 2011 Solano Transportation Study for Seniors and People with Disabilities identified **Mobility Management** as the strategy to improve gaps in mobility.



Developing Mobility Management

- Solano's Draft Countywide Mobility Management Plan identified four initial program elements:
 - Standardized ADA Paratransit Eligibility process (Countywide)
 - Transit Ambassador (Travel Training)
 - Information clearinghouse (Call center/website)
 - Older Driver Safety Program (Referral)



ADA Paratransit

- Paratransit is a shared ride, advanced reservation, origin-to-destination service for people with disabilities who are unable to use fixed route public transit service because of their disability.
- Maximum cost is twice fixed-route rate, runs same time schedule as fixed-route.
- Certification for paratransit service...



ADA Countywide In-Person Eligibility

- ADA Eligibility required to ride paratransit and intercity taxi service.
- An in-person interview and assessment of one's ability to ride fixed route transit.
- A complimentary paratransit ride is provided if requested.
- Eligible applicants receive an ADA ID card
- **Call** (707) 541-7184 to start the ADA certification process.



ADA Eligibility Business Cards

In September, STA developed ADA Eligibility Business Cards to provide agencies with an easy to distribute information resource to interested applicants.

Spanish

English



CMV CORCHI DELTA   **FAST**   **SOLTRANS**

Solano ADA Paratransit Elegibilidad

Para información, y citas, llame al
Lunes a Viernes, de 8 am-5 pm:
(707) 541-7184

 **STA**
Solano Transportation Authority



CMV CORCHI DELTA   **FAST**   **SOLTRANS**

Solano ADA Paratransit Eligibility

For Information & Appointments, please call:
(707) 541-7184
Monday-Friday, 8am-5pm

 **STA**
Solano Transportation Authority

¿Qué es Americans with Disabilities Act servicio paratransit (ADA)?

ADA Paratransit es un viaje compartido, reservaciones con anticipo, servicio de origen a destino para las personas con discapacidad que no pueden utilizar el servicio de transporte público de ruta fija debido a su discapacidad.

What is Americans with Disabilities Act (ADA) paratransit service?

ADA Paratransit is a shared ride, advanced reservation, origin-to-destination service for people with disabilities who are unable to use fixed route public transit service because of their disability.

If your agency would like to distribute ADA Eligibility Cards, please call Anthony Adams @ 707-399-3213 or email aadams@sta-snci.com



Travel Training Types

- 1) Individual Self Training
 - Training guides
 - Training videos
- 2) Group/Classroom Training
 - Presentations and videos
 - Common location to common destination
- 3) Travel Buddy/Ambassador
 - Ambassador explains route and may ride along
 - Paired with similar individuals
- 4) One-on-One Intensive Training
 - For individuals who need several days of training;
 - Focused on people with physical or cognitive disabilities



One-Stop Call Center & One-Click Website



One Stop Call Center & Website

"Family of Services"



- Non-profit Transportation
 - American Cancer Society
 - Fairfield Senior Driver Program
 - Fairfield Community Action Council
- Private Transportation
 - AA Medical Transportation
 - Americare Alliance
 - Garcia Transportation
 - Murphy Medical Transport
 - Stan's Chaperone Service
 - Sully's Non Emergency Transport
- Volunteer Driver Programs
 - Faith in Action
- Provides referrals to other MIM programs:
 - Mature Driver program
 - Travel Training
 - Ambassador Program
 - Countywide ADA In-Person Eligibility
 - Taxi Scrip Programs (Local & Intercity)
 - Local Transit Operators
 - Regional Transit Card



Program Status Update



Travel Training

- Expected Program Launch Date: May 2014
- Pilot Program Funded for 3 years (JARC, OBAG, New Freedom, STAF)



Website

- Expected Program Launch Date: April 2014
- Pilot Program Funded for 3 years (JARC, New Freedom, STAF)

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Call Center

- Expected Program Launch Date: April - June 2014
- Pilot Program Funded for 3 years (New Freedom, STAF)



ADA In-Person Eligibility

- 6 Month Anniversary Jan 1st
- 607 Total Evaluations Completed

Questions or
Comments?

Notes for Presentation by Paulette Cooper on 01/16/14

Solano Napa Commuter Information (SNCI) is a public agency program of the Solano Transportation Authority in partnership with the Napa County Transportation Planning Agency, the Metropolitan Transportation Commission, the Bay Area Air Quality Transportation Fund for Clean Air, and the Yolo Solano Air Quality Management District. We are affiliated with the 511 Regional Rideshare Program.

Our mission is to reduce Congestion and improve mobility by helping individuals in our area find alternatives to driving in order to get to work, school, and other destinations. Alternative modes include carpool, vanpool, public transit, paratransit, bicycling and walking.

- Our "Call Center" offers free information by toll-free phone or email to anyone who wants to go from Point A to Point B without driving an individual vehicle in Solano County, Napa County and surrounding regions of Northern California. Please take a look at our Commuter Information Guide (handout). Note: although our program name is Solano Napa Commuter Information, you don't need to be a commuter to use our service.

➤ Call Center Overview:

Last year, SNCI responded to approximately 2,000 information calls and internet requests. SNCI helps commuters join carpools, vanpools or take transit to work. We assist with many types of inquiries, for example: senior citizens wanting to take the bus to doctor's appointments; college students looking for options to get to school; someone who needs to get to the courthouse; a social service agency asking about where to buy bus passes for their clients; residents or visitors wanting to get to recreation or shopping; and people with disabilities looking for paratransit service.

When a SNCI receives a call and we do not have the requested information, ie- where is the bus, it's late... we would transfer the caller and stay on the line until they have a real person to answer their question. If we cannot reach a person, we will either provide them with the appropriate phone number or take the contact information for the caller and call them back with the answer to their question/ requested information, whichever the caller prefers.

We provide referrals to paratransit services throughout the County (services now offered by individual transit agencies) and brochures including the Solano County Transportation Guide for Seniors and People with Disabilities

**Call Center Services: 1-800-535-6883 or
commuterinfo.net**

- **Public transit:**
SNCI connects the dots between the multiple transit agencies in Solano and Napa Counties, the Bay Area and Sacramento. We can do individualized trip planning by phone or email and can send schedules for agencies including: SolTrans, FAST, City Coach, SF Bay Ferry, VINE Transit, Yolobus, BART, and Amtrak Capitol Corridor. We've ridden some of the Intercity bus routes (known as Solano Express) to see where the buses stop, to provide the most accurate information about the routes.

- **Rideshare:**
We offer personalized carpool/vanpool ride matching (available by phone or online). As part of the 511 system, we (or the individuals themselves) can search an online ride matching system to find others with similar commutes to work or school.

- **Other info:**
SNCI takes calls/email inquiries about bicycling (both recreational and bike to work), and mail out bike maps. Callers can obtain information about park & ride lots, HOV lanes and airporter shuttles.

- **Online:**
the public can visit our website at commuterinfo.net for a full menu of helpful information and follow us on Facebook for the latest transportation-related news. Through the website, email inquiries can be made, and there are links to transit schedules,

the ride matching system and much more. Intercity and local transit schedules can also be accessed online at solanoexpress.com.

➤ **Incentives:**

SNCI offers several incentives to encourage alternative transportation. These include the Commuter Bicycle Incentive and three vanpool incentives: the vanpool start-up subsidy, new driver incentive and back-up driver incentive.

➤ **Employer program/services:**

SNCI works with employers large and small throughout Solano and Napa County, ranging from very large organizations such as Travis Air Force Base to small companies with a handful of employees. We do outreach to them/provide support including annual campaigns, meeting with employers and staffing events at worksites. We offer a variety of services to employers including the Emergency Ride Home Program- employees who register and use alternative transportation to get to work can get a free ride home by taxi or rental car in case of emergency.

➤ **Campaigns:**

we coordinate the annual Bike to Work Day campaign each May. In addition to promoting the campaign via employers to their employees, we advertise BTWD on local radio and newspapers. People who bike to work or school can stop by an Energizer Station, receive bike

bags and are entered into prize drawings.

➤ **Community events:**

We staff information tables at community events including Farmers Markets and Earth Day events.

➤ **Display racks:**

we have 92 display racks at locations throughout Solano County. We supply these racks with transit schedules, bike maps, our Commuter Info. guides and incentive brochures. Locations include social service agencies and community centers, libraries, businesses/employers, schools and colleges, and Chambers of Commerce.

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PCC

DATE: March 12, 2014
TO: Solano Paratransit Coordinating Council
FROM: Elizabeth Richards, Mobility Management Project Manager
RE: Draft Solano Mobility Management Plan

Background:

Since July 2012, STA has been working with consultants to develop a Mobility Management Plan for Solano County. The development of a Mobility Management Plan was identified in the 2011 Solano Transportation Study for Seniors and People with Disabilities as a strategy to assist seniors, people with disabilities, and low income and transit dependent individuals with their transportation needs. The Solano Mobility Management Plan will identify existing services and programs, explore potential partnerships, and analyze how to address mobility needs in Solano County in a cost effective manner.

The Solano Mobility Management Plan addresses four key elements to assist seniors, people with disabilities, and low income and transit dependent individuals with their transportation needs. These four elements are:

- One Stop Transportation Call Center
- Travel Training
- Countywide In-Person ADA Eligibility and Certification Process
- Older Driver Safety Information.

All of these strategies were included in the scope of work for the Solano Mobility Management Program and were identified as priorities in the Senior and People with Disabilities Study. These four elements have been presented to the Solano Seniors and People with Disabilities Transportation Advisory Committee, the Paratransit Coordinating Council (PCC), the Intercity Transit Consortium, the STA Board and the Senior Coalition.

Prior to the release of the first draft, the Mobility Management Plan was presented and discussed multiple times at each of the STA committees. Initially, an overview of the study and its elements were presented as well as to solicit comments. As the elements were developed with more detail, the groups were presented to again and more detailed input was received. There has been good discussion and valuable input provided. Transit operators were in attendance at many of these meetings and have been interviewed as well for more detailed discussion.

An initial draft Mobility Management Plan was presented in early 2013. Many, but not all, of the committees' and transit operators' input had been incorporated into the draft report prepared and presented at the March 2013 Consortium meeting. After the March 2013 Consortium meeting, the Mobility Management (MM) Plan has been revised to incorporate the modified recommendations, comments from other committee meetings as well as the remaining transit operator comments.

Discussion:

Since Spring of 2013 when the last draft of the Mobility Management Plan circulated, the STA Board directed that several of the programs move into initial steps of implementation. This has been possible in large part by the availability of grant funding secured by the STA to implement mobility management services. The most urgent program to implement was the countywide ADA in-person assessment program. This was driven by a request by SolTrans. ADA eligibility processing was part of the SolTrans Scope of Work for the operating contract that expired June 2013. SolTrans went to bid for a new operating contractor. The Request for Proposals (RFP) for this service deleted this task from the paratransit operator. The concept was that the transit agency would work with other agencies in the county to implement the in-person eligibility as soon as possible. On December 12, 2012, the STA Board authorized STA to issue a RFP for the provision of a countywide ADA eligibility program. STA released an RFP to secure a contractor to implement an in-person ADA Eligibility Assessment Program countywide. A contractor, CARE Evaluators, was selected and a countywide ADA in-person assessment program began in July 2013. This has been developed as a two-year pilot program and during the first six months over 600 assessments have been completed throughout the county.

Since the last draft of the Mobility Management Plan, the approach to a countywide Travel Training program was discussed further with the transit operators and a consensus reached: a countywide Travel Training program would be implemented through various operators. In summary, Vacaville City Coach will continue with their existing program, FAST and SolTrans would benefit from start-up assistance, and the balance of the county would utilize a centralized Travel Training program developed and administered by the STA. Travel Training complements the ADA in-person assessment program and there was interest in moving toward implementation once the in-person assessments began. In the Fall of 2013, a Travel Training scope of work was presented to the Consortium for review and a recommendation of approval by the STA Board. With the STA Board's approval, a Request for Proposals (RFP) was released in December 2013 and a contractor (Nelson/Nygaard) was selected in February 2014. Two local non-profits have also been selected to assist with delivering Travel Training services as approved by the STA Board in March. Funding has been secured for countywide Travel Training to begin as a 3-year pilot program.

Stakeholders involved with the Mobility Management plan expressed a strong interest in being able to access and share information about a wide range of transportation services delivered by not only transit operators but also non-profits, social services, private entities and others. A Mobility Management website had been identified as the forum for this information exchange. Working with the transit operators, a draft scope of work was prepared in anticipation of securing a contractor to create this website. In September 2013, the STA Board approved the scope of work and authorized a RFP be released. The information presented on the Mobility Management website would be similar to the information used by the Mobility Management Call Center. In October 2013, the STA Board authorized the Mobility Management Call Center be established through an expansion of the Solano Napa Commuter Information program call center as a pilot program for three years. Staffing and equipment are in the process of being secured to launch the Mobility Management Call Center. The Call Center staff will also manage the Mobility Management website as well as the Older Driver Safety information program.

The draft Solano County Mobility Management Plan was updated to reflect the activity described above and was presented to the Consortium for information and review at its January 2014 meeting. The programs in their updated form were reviewed by PCC in January 2014. The draft Plan will be presented to the Solano Senior and People with Disabilities meeting in

March and return to the Consortium at the end of March for a recommendation to the STA Board. At this time the Plan is being presented to the PCC for review and approval.

Recommendation:

Recommend to the STA Board approval of the Solano County Mobility Management Plan.

Enclosure:

- A. Draft Mobility Management Plan (v. March 6, 2014)

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PCC

DATE: March 12, 2014
TO: Solano Paratransit Coordinating Council
FROM: Jayne Bauer, Marketing & Legislative Program Manager
RE: Mobility Management Website Update

Background:

The Solano Mobility Management Program focus on four key elements that were also identified as strategies in the Solano Transportation Study for Seniors and People with Disabilities:

1. Countywide In-Person American Disability Act (ADA) Eligibility and Certification Program
2. Travel Training
3. Older Driver Safety Information
4. One Stop Transportation Call Center (Website)

The Website Request for Proposal (RFP) was approved by Caltrans and was released in early December 2013. Proposals were due to the STA on January 9, 2014. STA received 7 proposals and scheduled 6 firms for interviews on Tuesday, January 15th. The interview panel unanimously selected MIG to develop the Mobility Management Website.

Discussion:

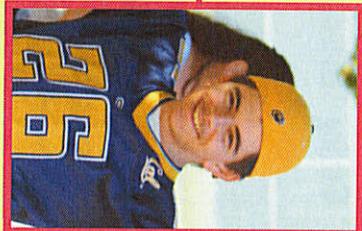
STA staff is has finalized the contract terms and scope of work for developing the Solano Mobility Management Website. The project is scheduled to commence in March 2014 and is scheduled to be implemented by June 2014.

STA staff is requesting feedback on creating a Frequently Asked Questions (FAQs) page for the Mobility Management Website. Questions may be related to Mobility Management, social service programs offered, Paratransit Service, or ADA related topics. STA Staff will lead a discussion to receive feedback from committee members to provide a list of likely questions to discuss at the March 20th PCC meeting.

Recommendation:

Informational.

*College Student, Drummer,
Sports Fan...Max's Many
Connections.....*



Max lives in a two bedroom apartment in Benicia with his roommate. He is currently a student at Diablo Valley College in Concord. This semester he is taking computer classes, basketball, and hopes to get into a music class soon. He recently obtained his Horticulture Certificate through Solano Community College.

Maxwell has many opportunities to regularly participate in sporting events. His favorite teams are the Giants and The 49ers. He is a true sports fanatic. He can tell you statistics of sporting events for the last five years or more. Maxwell was able to attend the Giants World Series Championship Parade in San Francisco with his father. He collects sports memorabilia and proudly shows his friends and staff members his collection. He even has a baseball that is signed by Barry Bonds and CC Sabathia.

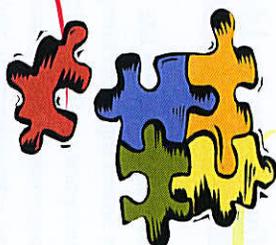
Playing the drums with his church youth group on Wednesday evenings is one of the many activities that he enjoys. He enjoys attending annual festivities in Benicia and is very active in his community through the encouragement of his mother.

Maxwell enjoys working with his staff from Connections For Life and Connections for Life truly enjoys working with Maxwell.



Connections For Life

419 Mason Street, Suite 109
Vacaville CA 94588
Phone: 707-455-1792
Fax: 707-455-1794
Website: www.connections4life.org



Connections For Life

Supported & Independent Living Services



About Connections For Life.....

Since 1993 Connections For Life, formerly known as Solano Supported Living Services, has been creating and providing quality services that expand opportunities for personal freedom, choice and independence for adults with intellectual disabilities.

Mission: Connections For Life is dedicated to the empowerment of people with disabilities by providing resources that promote independence, equality and integration.

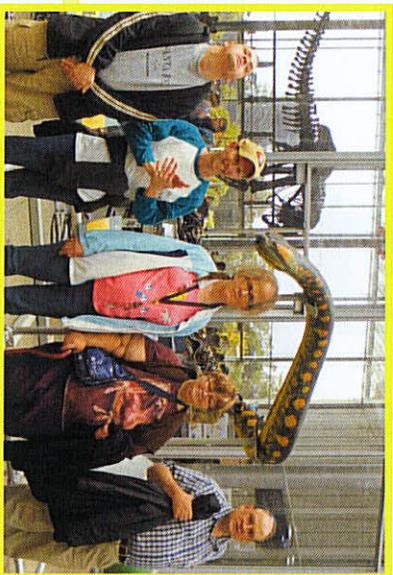
Many adults who come into our program haven't enjoyed these elements in their daily living. We take pride in creating custom support systems for adults with intellectual disabilities who choose to live in an integrated community with their non-disabled peers. We encourage them to create a life that is safe, healthy and this often results in their happiness. They have dreams, set goals and many of them get to live their dream life!

Our programs include **Supported Living Services** offering custom tailored supports for those who have intense medical, behavioral, psychiatric needs, often needing up to 24 hour support. We also provide **Independent Living Services** which offers structured life skills training for those facing less barriers to living in the community independently.

Serving Solano County

Our Custom Tailored Supports

- Autonomy and Person Centered Planning
- Personal Budgeting and Income Management
- Family/ Child Community Resources
- Physical and Mental Health Support
- Medication Management
- Personal and Community Safety
- Healthy Hygiene and Appearance
- Relating with Peers
- Integrated Meaningful Activity
- Personal and Community Mobility
- Informed Choice and Self Advocacy
- Accessing Public Resources



Connections For Life consumers during a visit to the California Academy of Sciences in San Francisco. This is one of the many events that are made possible through Community Access Ticker Service (CATS).

Getting Started....

If an individual is interested in receiving support services from Connections For Life (CFL) and they are currently a consumer of NBRC, they may speak with their Client Program Coordinator (CPC) regarding a referral. CFL services are based on the need of the individual and each consumer's supports vary. CFL strives to provide consumer choice, along with flexible and tailored supports to meet each individual's needs. During our intake process we assess needs and resources that are available within the community. We create a move-out plan and assist with preparations of moving and setting up structure for the new home environment. We provide on-going supports so the individuals we support can live independently, healthy and safe in the home of their choice.

If you or someone you know would like to speak with someone about CFL's services please call (707) 455-1792.

Connections For Life

419 Mason Street, Suite 109
Vacaville CA 95688
707-455-1792
www.connections4life.org





Our Mission

Empower persons with disabilities to control their own lives.

Provide advocacy and support.

Create an accessible community free of physical and attitudinal barriers.

Advocate for complete social, economic, and political integration.

Independent Living

RESOURCES
of Solano & Contra Costa Counties



CONTRA COSTA OFFICE
3727 Sunset Lane, Suite 103
Antioch, CA 94509
Tel: 925.754.0539

SOLANO OFFICE
470 Chadbourne Rd, Ste. B
Fairfield, CA 94534
Tel: 707.435.8174
Fax: 707.435.8177

www.ILRSCC.org

ILR maintains a scent free environment so we may accommodate people with chemical sensitivities and respiratory related disabilities. Please refrain from wearing fragrances when visiting our offices.
SUPPORT EQUAL ACCESS



EMPOWER

EDUCATION

ADVOCACY

About ILR

Independent Living Resources (ILR) is a non-profit organization that empowers those with disabilities to live independently.

ILR is one of the few organizations that are dedicated to helping people with disabilities reach their full potential and become social, economic and political participants within mainstream society. Through support, education, advocacy and outreach, ILR's mission is to eliminate physical and mental barriers in society and provide the resources for people to achieve independent living. All ILR services are FREE to persons with disabilities and seniors, their families and the agencies which serve them.



Our Services

ILR provides a variety of progressive programs and support services designed to give people with disabilities the tools to achieve independence.

- **System Change**
ILR is devoted to increasing civic participation through community organizing, education and advocacy, to develop leadership in the Disability Community.
- **Benefits Specialist**
ILR is devoted to providing information and resources for participants in SSI and SSDI programs.
- **Independent Living Skills**
ILR skills include instruction in areas such as personal care, coping, financial management, social skills and household management. This may also include education and training necessary for living in the community and participating in community activities.
- **Information & Referral**
ILR maintains an extensive reference library that offers information about services, products and community resources of interest to people with disabilities, seniors and their service providers and professionals.
- **Peer Support**
Through our experiences, we provide support, teaching and information sharing to others living with disabilities.
- **Assistive Technology**
ILR assists consumers with a variety of assistive technology issues, such as:
 - Provide resources for medical & durable equipment.
 - Provide referrals to qualified AT professional for evaluations, assessments and training.
 - Help locate vendors, services and funding for equipment needed to live independently.
- **Personal Assistance Service**
Seniors and people with disabilities may need a personal attendant to assist in the activities of daily living. ILR runs a registry of carefully selected personal attendants who specialize in working with people with disabilities.
- **Housing Referral**
ILR assists consumers in seeking affordable and accessible housing. ILR provides information and education regarding fair housing laws. ILR also provides help concerning other housing related issues such as land or/tenant issues, mediation, roommates (shared housing), etc.

Support ILR and DONATE today

ILR heavily relies on corporate and personal donations in order to provide FREE services to our consumers. 100% of our donations remain in the local community and helps us deliver hope. Along with our thanks and gratitude, you will receive a receipt for your tax-deductible donation.



To make a donation visit one of our office locations or go to www.ilrsec.org. Call us at (925) 363-7293 for more information.

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PCC

DATE: March 12, 2014
TO: Solano Paratransit Coordinating Council
FROM: Anthony Adams, Projects Assistant
RE: Partnerships for Mobility Management Travel Training

Background:

As part of the development of the Solano Mobility Management Plan, STA staff has been meeting with existing social services providers in Solano County to gain a better understanding of what type of services these agencies currently provide and to gauge the potential for enhancing the Mobility Management Service options for Solano County's seniors, people with disabilities, and low income residents by expanding existing services rather than creating new or duplicating services.

STA has recently obtained \$110,000 in Job Access Reverse Commute (JARC) and New Freedom grants and \$20,000 in State Transit Assistance Fund (STAF) is available to provide Travel Training for seniors, people with disabilities, and low income over the next 12 months. For FY 2014-15 and FY 2015-16, STA has \$250,000 in One Bay Area Grant (OBAG) funding and \$32,000 of STAF for the Ambassador/ Travel Training Program.

During this evaluation process, the possibility of two organizations expanding their existing services to fill a void by providing one-to-one travel training for Solano County was identified.

STA has requested proposals for potential partnerships from each of the seven agencies which with STA met with.

Discussion:

STA received proposals from Connection 4 Life and Independent Living Resource Center for travel training and Community Action North Bay for providing transportation for low income seniors. A description of each organization is attached as background information.

SUMMARY OF PROPOSAL

Connection 4 Life currently provides travel training for the developmental disabled populations. Their proposal includes expanding their travel training program to include a full time person dedicated to providing one to one travel training for:

- The developmentally disabled (expand program)
- Solano County residents for intercity travel training
- Solano County residents for local fixed route systems
- Provide Support for Dixon and Rio Vista's Ambassador Programs
- First year cost of approximately \$90,000 (includes start up cost)

Independent Living Resource Center currently provides travel training for the people with disabilities. Their proposal includes expanding their travel training program to include a half time person dedicated in providing one to one travel training for:

- People with Disabilities (expand program)
- Annual Cost of approximately \$30,000

Community Action North Bay currently provides transportation to the homeless and veterans. Their proposal includes expanding their services to provide transportation services to low income clients to medical appointments.

- Transportation Service for the low income (expand program)
- Annual Cost of \$75,941 to \$114,997

Based on available grant funding, STA staff is proposing to contract with Connection 4 Life and Independent Living Resource Center (ILR) as pilot programs for the remainder of FY 2013-14 and for FY 2014-15 with option for FY 2015-16. Both of these agencies currently provide a limited amount of travel training. Staff recommends reconsideration of contracting with Community Action North Bay once additional Mobility Management funding is obtained.

The following table demonstrates the travel training services available for seniors, low-income, and people with disabilities and the programs and proposed agencies that will provide the services.

Program	Seniors	Low Income	People with Disabilities	People with Cognitive Disabilities
Ambassador Program	X	X		
Independent Living Resource Center			X	
Connections 4 Life	X	X		X

The STA Board approved this item at its March 12th meeting.

Recommendation:

Informational

Attachments:

- A. Connections For Life Brochure
- B. Independent Living Resource Center Brochure

PCC

DATE: March 12, 2014
TO: Solano Paratransit Coordinating Council
FROM: Anthony Adams, Project Assistant
RE: Mobility Management Program Update

Background:

The Solano County Mobility Management Program is a culmination of public input provided at two mobility summits held in 2009 and the 2011 Solano Transportation Study for Seniors and People with Disabilities. STA has been working with consultants, the Solano Transit Operators, the Paratransit Coordinating Council (PCC), and the Senior and People with Disabilities Transportation Advisory Committee since July 2012 to develop a Mobility Management Plan for Solano County. Mobility Management was identified as a priority strategy to address the transportation needs of seniors, people with disabilities, low income and transit dependent individuals in the 2011 Solano Transportation Study for Seniors and People with Disabilities.

The Solano Mobility Management Plan proposes to focus on four key elements that were also identified as strategies in the Solano Transportation Study for Seniors and People with Disabilities:

1. Countywide In-Person American Disability Act (ADA) Eligibility and Certification Program
2. Travel Training
3. Older Driver Safety Information
4. One Stop Transportation Call Center

All of these strategies were included in the scope of work for the Solano Mobility Management Program and were identified as priorities in the Senior and People with Disabilities Study. These four elements have been presented to the Solano Seniors and People with Disabilities Transportation Advisory Committee, the Paratransit Coordinating Council (PCC), the Intercity Transit Consortium, the STA Board and the Senior Coalition.

Discussion:

Mobility Transportation Guide Update

The Mobility Guide for Seniors and People with Disabilities summarizes public, private, and medical transportation options the community. The guide has been recently revised and updated with the most current information and is now available for public release. STA staff is planning on distributing copies to PCC members at the next PCC meeting.

Countywide In-Person ADA Eligibility Program Update

The month of January was the 7th month of the contract between STA and CARE Evaluators. There were 128 scheduled appointments, with 87 people showing up for their assessment (68%). The performance measures of the program are showing improvement during the last two months in comparison to the first four months of the contract. On average, the time between an applicant call to schedule an in-person assessment and the date of their assessment for the month of January was approximately five (5) days; this is a

decrease in wait time from December when the average was six (6) days. For the amount of time between the applicant's assessment and receipt of the eligibility determination letter, the average was 10 days; an improvement from 14 days in December. There were no violations of the 21 day ADA assessment letter policy during the month of January. STA staff has produced a more in-depth summary report for the month of January (Attachment A).

A total of 10 comment cards received, 9 (90%) of them ranked the customer service for the Countywide In-Person ADA Eligibility program as "Highly Satisfied," and 1 client (10%) ranked the customer service as "Satisfied." There were no clients that ranked their experience as "Dissatisfied" or "Highly Dissatisfied."

Mobility Management Website Update

STA staff is currently working with the selected consultant, MIG, to finalize the terms of the contract and scope of work for developing the Solano Mobility Management Website. The project is scheduled to commence in March 2014 and is scheduled to be implemented by June 2014.

Countywide Travel Ambassador Program Update

The Travel Training Request for Proposal (RFP) was reviewed and approved by Caltrans and was released by STA in early December 2013. Proposals were due to the STA on January 15, 2014. The STA received 3 proposals. The interview panel unanimously selected Nelson/Nygaard as the consultant to develop the Countywide Travel Ambassador Program for Solano County. The project is scheduled to commence in March 2014 and is expected to be implemented by June 2014.

One-Stop Call Center

The expansion of the SNCI Program's Call Center into the One-Stop Mobility Management Call Center is progressing with the call center moving to their new office location across the hall from STA during the week of February 7th. One-full time customer service staff and two part-time staff have been hired as of the time of this report. The SNCI trip planning program will remain, but will evolve into the One-Stop Call Center by expanding the services they offer to include program referrals such as travel training or volunteer driver programs and providing transportation options to seniors, people with disabilities and low income.

Potential Partnerships Update

Since mid-September, STA has met with seven (7) existing social services organizations about the possibility of fostering partnerships. This strategy is intended to identify existing transportation services that serve the senior, people with disabilities, and low-income population, which may be able to expand their reach and scope with additional resources. Potential partner agencies were requested to provide STA with a proposal for opportunities to expand upon the services they currently offer, or new services they could offer, with further financial or logistical support from STA.

To date, STA has received three proposals from the following agencies: Community Action North Bay, Connections 4 Life, and Independent Living Resource Center. STA currently has allocated funding to partner with Connections 4 Life and Independent Living Resource Center to provide travel training services for Solano County residents. STA Board approved partnership agreements with Connections 4 Life and ILRC at their March 12th meeting. While no funding has yet been identified, STA staff will continue to seek matching funds for Community Action North Bay's "Mobility Your Way" low-income shuttle program proposal.

Recommendation:

Informational.

Attachments:

- A. Countywide ADA In-Person Eligibility – January Progress Report

Countywide In-Person ADA Eligibility Program January 2013 Progress Report

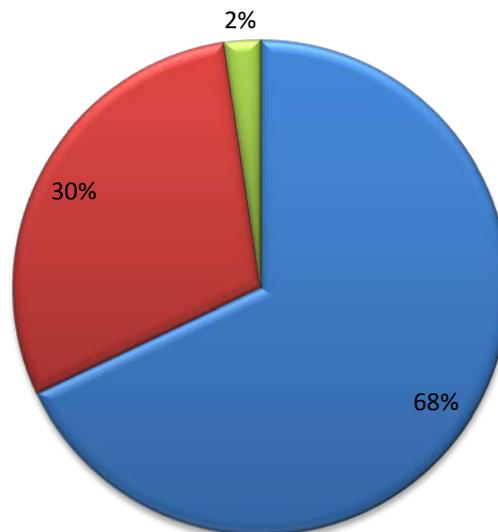
Applicant Volume and Productivity: Applicant volume for the month of January increased from December, while total number of assessments increased slightly. Between January 1st and January 31st, the Call Center scheduled 128 appointments, with a total 87 assessments taking place. Of the 128 scheduled appointments, 87 (68%) of the applicants appeared for their in-person assessment, three (2%) applicants were a no show, and 38 (30%) were cancellations. No shows and cancellations provides an incompleteness rate of 32%, which is the same as last month, and above the 20% national standard for in-person ADA certification assessments incompleteness rate.

Applicant Volume and Productivity by Location

	Countywide	Dixon Readi- Ride	FAST	Rio Vista Delta Breeze	SolTrans	Vacaville City Coach
Completed	87	2	41	0	24	20
Cancellations	38	1	9	0	12	14
No-Shows	3	0	1	0	2	0
Incompletion Rate	32%	33%	20%	0%	37%	41%

Applicant Volume and Productivity

■ Completed
 ■ Cancellations
 ■ No-Shows

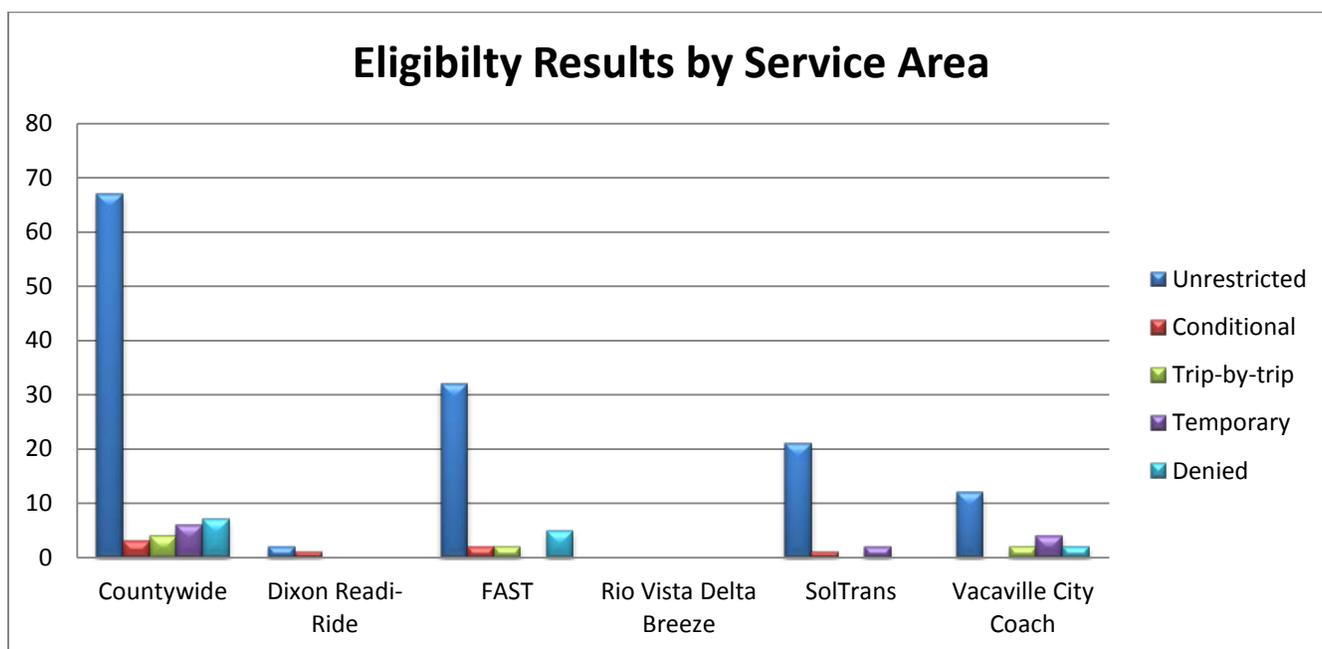


New versus re-certification: The percentage of new applicants has gone down to roughly the average of the previous 6 months. 77 of the 87 applicants (89%) were new applicants and 10 (11%) were applicants seeking recertification. Four (4) denials from the 87 completed applications came from the new applicant category and three (3) came from the recertification category.

Countywide Eligibility Results by Application Type					
NEW		Percentage	RECERTIFICATION		Percentage
Unrestricted	60	78%	Unrestricted	7	70%
Conditional	3	4%	Conditional	0	0%
Trip-by-trip	4	5%	Trip-by-trip	0	0%
Temporary	6	8%	Temporary	0	0%
Denied	4	5%	Denied	3	30%
TOTAL	77	89%	TOTAL	10	11%

Eligibility determinations: Of the 87 assessments that took place in the month of January, 67 (77%) were given unrestricted eligibility, 7 (8%) were denied, 4 (4%) were given trip-by-trip eligibility, 3 (3%) were given conditional eligibility, and 6 (7%) were given temporary eligibility.

Eligibility Results by Service Area						
	Countywide	Dixon Read-Ride	FAST	Rio Vista Delta Breeze	SolTrans	Vacaville City Coach
Unrestricted	67	2	32	0	21	12
Conditional	3	1	2	0	1	0
Trip-by-trip	4	0	2	0	0	2
Temporary	6	0	0	0	2	4
Denied	7	0	5	0	0	2
TOTAL	87	3	41	0	24	20

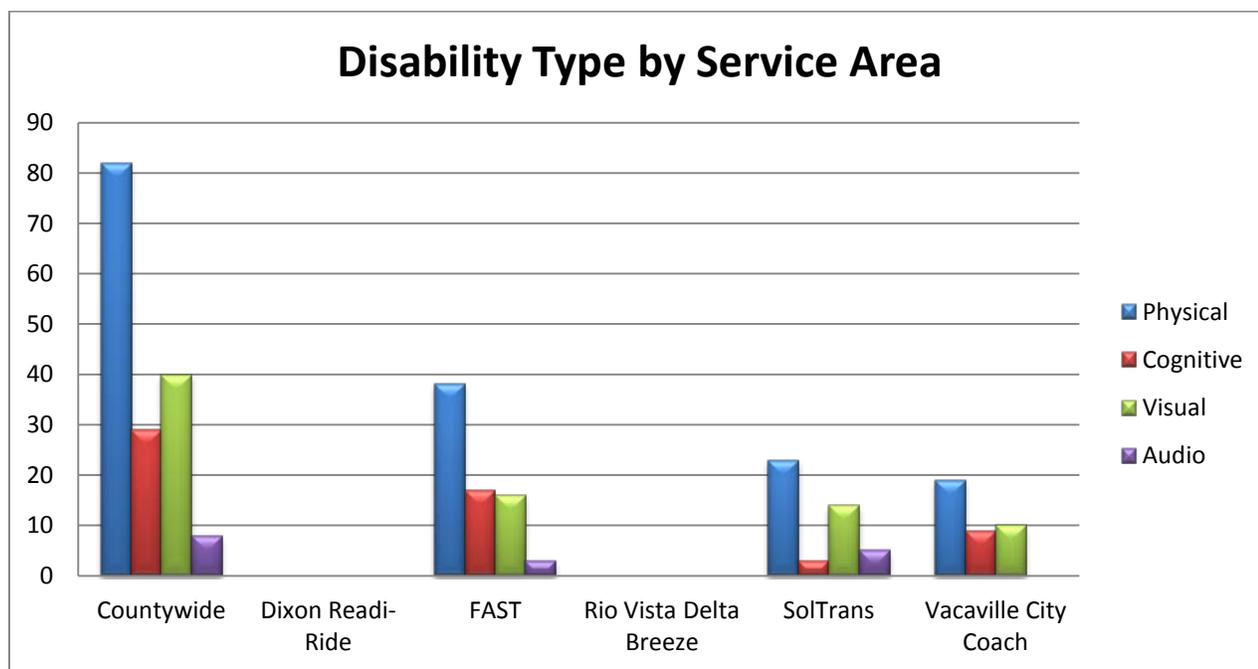


Impact on paratransit: As part of the new countywide in-person assessment program, applicants are provided a complimentary trip on paratransit for the applicant and the applicant’s Personal Care Attendant (PCA) upon request. Forty-five percent (45%) of all assessments requested a paratransit trip to the assessment site in January. This is an increase from thirty-nine percent (39%) in December.

Transportation to and from In-Person Assessment						
	Countywide	Dixon Readi-Ride	FAST	Rio Vista Delta Breeze	SolTrans	Vacaville City Coach
Own Transportation	48	0	22	0	14	12
Complementary Paratransit	39	3	19	0	10	8
Paratransit %	45%	100%	46%	0%	42%	40%

Type of Disability: Many of the applicants who completed the in-person assessment presented with more than one type of disability. Nonetheless, the most common type of disability reported was a physical disability (52%) followed by visual disability (25%) and cognitive disability (18%). An auditory disability was the least commonly reported disability, with (5%) of the total. Visual disabilities reported, on average, have been increasing during the past 7 months of the program.

Disability Type Countywide and by Service Area						
	Countywide	Dixon Readi-Ride	FAST	Rio Vista Delta Breeze	SolTrans	Vacaville City Coach
Physical	82	0	38	0	23	19
Cognitive	29	0	17	0	3	9
Visual	40	0	16	0	14	10
Audio	8	0	3	0	5	0



Time to scheduled assessment: On average, the time between an applicant call to schedule an in-person assessment and the date of their assessment for the month of January was approximately five (5) days; this is a decrease in wait time from December when the average was six (6) days. The longest amount of time clients had to wait for an appointment in January was 22 calendar days. The number of clients waiting more than 10 business days for their assessment decreased in January (11%) from last month (14%). The goal is for clients to receive an appointment within 2 weeks of their phone call.

Time (Days) from Scheduling to Appointment						
	Countywide	Dixon Readi-Ride	FAST	Rio Vista Delta Breeze	SolTrans	Vacaville City Coach
Average for Period	5	4	6	0	4	4
Longest	22 (1 client)	4	22	0	15	13
Past 10 Business Days	10					
% of Clients Past 10 Business Days	11%					

Time to receipt of eligibility determination letter: On average, the time between the applicant’s assessment and the receipt of the eligibility determination letter in the month of January was 10 days; an improvement from 14 days in December. The longest an applicant had to wait for their determination letter was 20 days. Only one (1%) of all clients had to wait more than 15 days for their determination letter. STA staff will continue to work with CARE and monitor performance in order to ensure compliance with terms of the contract.

Time (Days) from Evaluation to Letter						
	Countywide	Dixon Readi-Ride	FAST	Rio Vista Delta Breeze	SolTrans	Vacaville City Coach
Average for Period	10	7	10	0	11	9
Longest	20 (1)	7	20	0	13	13
# of Clients Past 21 Days	0	0	0	0	0	0
# of Clients Past 15 Days	1					
% of Clients Past 15 Days	1%					
% of Clients Under 15 Days	99%					

Comment Card Summary: There were a total of 10 ADA Comment Cards received by the STA during the month of January. Below is a summary of the scores provided by clients and the number each transit operator received.

December Comment Card Summary		
Very Satisfied	9	(FAST 3, Vacaville 5 , SolTrans 1)
Satisfied	1	(FAST 1)
Neutral	0	
Dissatisfied	0	
Very Dissatisfied	0	
Total Received	10	

Total Number of SolTrans Reminder Cards Mailed out in January: There were a total of twenty-three (23) reminder cards mailed out in the month of January. This is slightly higher than the December total (22).

PCC

DATE: March 12, 2014
TO: Solano Paratransit Coordinating Council
FROM: Anthony Adams, Project Assistant
RE: PCC Membership Status

Background/Discussion:

The Solano Transportation Authority's (STA) Paratransit Coordination Council (PCC) By-Laws stipulates that there are eleven members on the PCC. Members of the PCC include up to three (3) transit users, two (2) members-at-large, two (2) public agency representatives, and four (4) social service providers. At the January 16th meeting, there were four (4) vacancies on the PCC; one (2) for Transit Users, one (1) vacancy for a Member at Large, and one (1) vacancy for Social Services Provider.

Currently, there are still four (4) vacancies, two for (2) Transit Users, one (1) vacancy for a Member at Large, and one (1) vacancy for Social Services Provider. STA staff received feedback from Independent Living Resources who has suggested a staff member to fill the Social Services Provider vacancy. As of the time of this report, STA has not received any interest forms, but hopes to collect one or more at the upcoming meeting. STA staff will continue recruit for the four (4) vacancies. Input from the Committee on recruiting new members is welcomed.

Recommendation:

Informational.

Attachment:

- A. PCC Membership (March 2014)

Solano County
Paratransit Coordinating Council
Membership Status
March 2014

Member	Jurisdiction	Agency	Appointed	Term Expires
Edith Thomas	Social Service Provider	Connections 4 Life	March 2012	March 2015
James Williams	Member at Large	Member at Large	December 2012	December 2015
Judy Nash	Public Agency - Education	Solano Community College	April 2013	April 2016
Kyrre Helmersen	Transit User		April 2012	April 2015
Richard Burnett	MTC PAC Representative		December 2012	December 2015
Anne Payne	Social Service Provider	Area Agency on Aging	June 2013	June 2016
Curtis Cole	Public Agency – Health and Social Services	Solano County Mental Health	September 2013	September 2016
Vacant	Social Service Provider			
Vacant	Member at Large			
Vacant	Transit User			
Vacant	Transit User			

PCC

DATE: March 4, 2014
TO: Solano Paratransit Coordinating Council
FROM: Sheila Jones, Administrative Assistant
RE: 2014 PCC Meetings and Locations

A. 2014 PCC Meetings and Locations:

Solano Community College, Cafeteria (Confirmed)

Thursday, March 20, 2014
Solano Community College
4000 Suisun Valley Rd.
Fairfield, CA 94534
(707) 864-7000

City of Benicia, Commission Room (Confirmed)

Thursday, May 15, 2014
1:00 – 3:00 p.m.
250 East L St.
Benicia, CA 94510
(707) 746-4202

Fairfield Community Center, Vista Conference Room (Confirmed)

Thursday, July 17, 2014
1:00 – 3:00 p.m.
1000 Kentucky Street
Fairfield, CA 94533
(707) 428-7422

Ulatis Community Center, Room D (Confirmed)

Thursday, September 18, 2014
1:00 – 3:00 p.m.
1000 Ulatis Dr.
Vacaville, CA 95687
(707) 469-4000

John F. Kennedy Library, Joseph Room (Confirmed)

Thursday, November 20, 2014
1:00 – 3:00 p.m.
505 Santa Clara St.
Vallejo, CA 94590
(866) 572-7587

Recommendation:

Informational.