

Mobility Management



What is Mobility Management?

Mobility Management is broadly defined as a collection of complementary services targeted to improve mobility for specific segments of the population. In Solano, a Mobility Management Plan is being developed for Seniors, People with Disabilities and the Low-Income. Four program elements are in the process of being developed that complement one another and are aimed to assist individuals find the right transportation to maintain their mobility.

- **One-stop transportation information call center and a complementary website**

To include public, private and non-profit transportation services including, not limited to, transportation and mobility options that are available to seniors, people with disabilities and the low-income. Staff trained to understand transportation services that match a client's needs and service eligibility and characteristics. *When funded, expected to launch in early 2014.*

- **Travel Training**

More intensive, personalized training program to assist seniors, people with disabilities, and low-income who are new users of various transportation systems so that they maintain mobility by learning to navigate. *Guide expected by end of 2013. Travel Ambassador Program expected in Fiscal Year 2013-14.*

- **ADA Eligibility process that is standardized countywide**

Create a process that increases ADA service for riders who are in most need of the service while introducing service options for others to increase mobility for all. *Will launch July 2013.*

- **Intercity Taxi Scrip/Paratransit Program**

Intercity Taxi Scrip Phase I - Taxi vendors provide seamless intercity taxi service at a rate subsidized for ambulatory ADA eligible riders. Launched February 2010. Intercity Paratransit Program Phase II - The Intercity Program for ambulatory ADA eligible individuals is being expanded. Providing similar service through one contracted provider will include ADA eligible non-ambulatory (individuals in wheelchairs). *Expected to launch in late 2013.*



History

Over the past few years, several Community Based Transportation Plans (CBTPs) have been completed in Solano County. Through community outreach, CBTPs identified transportation gaps and priority projects to address the transportation needs of the community's low income population. CBTPs have also identified the ambassador programs and traveler information under the category of Mobility Management as priorities.

In 2011, the Solano Transportation Authority (STA) completed a countywide Transportation Study for Seniors and People with Disabilities. The study included extensive community outreach and surveys to identify transportation gaps and priority projects to address the gaps. One of the top priority projects was Mobility Management.

Advisory Committees Involved

- Solano Seniors and People with Disabilities Transportation Advisory Committee
- Solano Senior Coalition
- Paratransit Coordinating Council
- Intercity Transit Consortium
- Technical Advisory Committee



Funding

- \$250,000 in State Transit Assistance funds to fund the development of Mobility Management Plan (in progress) and to implement Mobility Management Programs for seniors and people with disabilities
- \$250,000 in Federal Job Access Reverse Commute (JARC) Grant funds administered by Caltrans to implement Mobility Management Program for low-income individuals
- \$200,000 in Federal New Freedom Grant Funds administered by Caltrans for the Intercity Taxi Scrip Program to provide taxi service for both ambulatory and non-ambulatory residents to access daily employment commutes, medical appointments, and other community destinations.



Timeline

The development of Solano's first countywide Mobility Management Plan is underway and is due to be completed by the end of 2013. This plan will lay the groundwork to implement the Solano County Mobility Management Program in 2014.

Contact

Liz Niedziela, Transit Program Manager
 Solano Transportation Authority
 One Harbor Center, Suite 130
 Suisun City, CA 94585
 707-424-6075

eniedziela@sta-snci.com
www.sta.ca.gov



Some of our Potential Program Partners

