



**NOTICE OF PUBLIC HEARING
of the
SOLANO TRANSPORTATION AUTHORITY'S
SolanoExpress Route 30 Service Changes**

A NOTICE IS GIVEN that on **Wednesday, October 12 at 6:00 p.m.** at the Solano Transportation Authority's (STA) Board meeting to be held at Suisun City Council Chambers, 701 Civic Center Blvd., Suisun City, California, a public hearing will be conducted regarding the STA's intent to change the schedule on Route 30 managed by the STA and operated through agreements with Fairfield and Suisun Transit.

Rt. 30 operates Monday through Saturday between the cities of Fairfield, Vacaville, Dixon, Davis and Sacramento. The purpose of the public hearing is to receive comments prior to action on proposed SolanoExpress Route 30 service changes. All interested persons are invited to attend the hearing and be heard.

To review the proposed SolanoExpress Route 30 service changes please go to www.sta.ca.gov or contact the STA at (707) 424-6075. If you are unable to attend but wish to comment, you may submit written comments to:

Liz Niedziela, Transit Manager
Solano Transportation Authority
One Harbor Center, Suite 130
Suisun City, CA 94585
Email: eniedziela@sta-snci.com

**In order to be considered by the STA Board, written comments
must be received by 5:00 pm Wednesday, October 12, 2011**

All interested individuals are encouraged to contact Liz Niedziela, STA at (707) 424-6075 if you have any questions regarding this notice.

[SEE PROPOSED SCHEDULE ON NEXT PAGE](#)

PROPOSED FINAL (Effective November 5, 2011 upon approval by the STA Board).

Route 30 :: Monday - Friday

Route 30 :: Eastbound (Fairfield to Davis/Sacramento)										Route 30 :: Westbound (Sacramento/Davis to Fairfield)								
Fairfield		Vacaville	Dixon	UC Davis			Sacramento			UC Davis				Dixon	Vacaville	Fairfield		
Fairfield Transp Center	Westfield Mall	Vacaville Transp Center	Market Ln Park & Ride	Health Science	Silo	Memorial Union	Capitol Mall	9th St & L St	9th St & O St	Capitol Mall	Memorial Union	Silo	Health Science	Market Ln Park & Ride	Vacaville Transp Center	Westfield Mall	Fairfield Transp Center	
268	324	391	392	404	393	403	395	406	407	395	403	393	404	392	391	324	268	
M-F	6:08 AM	--:--	6:22 AM	6:36 AM	--:--	--:--	--:--	7:00 AM	7:06 AM	7:08 AM	7:13 AM	--:--	--:--	--:--	--:--	--:--	7:55 AM G	
M-F	6:48 AM	6:53 AM	7:09 AM	7:22 AM	7:32 AM	7:37 AM	7:45 AM	>>>> Direct Express to Dixon >>>>							8:21 AM	8:35 AM	8:51 AM	8:59 AM G
M-F	6:52 AM	--:--	7:06 AM	7:20 AM	--:--	--:--	--:--	7:44 AM	7:50 AM	7:52 AM G								
M-F	11:56 AM	12:02 PM	12:19 PM	12:31 PM	--:--	--:--	12:56 PM	1:19 PM	1:25 PM	1:27 PM	1:32 PM	1:57 PM	--:--	--:--	2:15 PM	2:29 PM	2:45 PM	2:53 PM G
M-TH	3:29 PM	>>>> Direct Express to Sacramento >>>>						4:29 PM	4:35 PM	4:37 PM	4:42 PM	5:07 PM	5:15 PM	5:20 PM	5:31 PM	5:46 PM	6:02 PM	6:10 PM
F	3:17 PM	>>>> Direct Express to Sacramento >>>>						4:41 PM	4:47 PM	4:49 PM	4:54 PM	--:--	5:17 PM	5:22 PM	5:33 PM	5:48 PM	6:04 PM	6:12 PM
M-TH	3:50 PM	4:01 PM	4:17 PM	4:30 PM	--:--	--:--	--:--	5:05 PM	5:11 PM	5:13 PM	5:18 PM	--:--	--:--	--:--	5:43 PM	5:58 PM	--:--	6:14 PM G
F	3:37 PM	3:48 PM	4:09 PM	4:22 PM	--:--	--:--	--:--	5:17 PM	5:23 PM	5:25 PM	5:30 PM	--:--	--:--	--:--	6:05 PM	6:20 PM	--:--	6:36 PM G
M-TH	--:--	--:--	--:--	--:--	--:--	--:--	--:--	5:47 PM	5:53 PM	5:55 PM	6:00 PM	--:--	--:--	--:--	6:25 PM	6:40 PM	--:--	6:56 PM G
M-F	6:12 PM	6:20 PM	6:36 PM	6:49 PM G														
Mon-Friday Service			Mon-Thurs Service		Friday Service		G :: Service ends; bus returns to garage			Mon-Friday Service		Mon-Thurs Service		Friday Service				

Route 30 :: Saturday

Route 30 :: Saturday Service to Davis and YoloBus Connections										
Fairfield		Vacaville	Dixon	UC Davis		Dixon	Vacaville	Fairfield		
Fairfield Transp Center	Westfield Mall	Vacaville Transp Center	Market Ln Park & Ride	Arrive Memorial Union	Depart Memorial Union	Market Ln Park & Ride	Vacaville Transp Center	Westfield Mall	Fairfield Transp Center	
268	324	391	392	403	403	392	391	324	268	
Sat	8:13 AM	8:19 AM	8:36 AM	8:48 AM	9:10 AM	9:20 AM	9:42 AM	9:54 AM	10:12 AM	10:17 AM
Sat	10:22 AM	10:28 AM	10:45 AM	10:57 AM	11:19 AM	11:29 AM	11:51 AM	12:03 PM	12:21 PM	12:26 PM
Sat	12:31 PM	12:37 PM	12:54 PM	1:06 PM	1:28 PM	1:38 PM	2:00 PM	2:12 PM	2:30 PM	2:35 PM
Saturday Service										

RIDER ALERT::RIDER ALERT



Dear Route 30 Rider,

Fairfield and Suisun Transit (FAST), which operates the Solano Express Route 30, appreciated the feedback on the proposed changes to the bus route. Responses to these comments are attached to this Rider Alert and may also be found at www.SolanoExpress.com by Friday evening, October 7, 2011. Also attached is a revised schedule entitled "Proposed Final" that reflects some of the comments received by Route 30 passengers, as well as changes to a few departure times. This "Proposed Final" schedule will be presented to the Solano Transportation Authority (STA) Board for their approval on October 12, 2011 at 6:00 at Suisun City Hall. This schedule will only become effective upon approval by the STA Board. If approved, the new schedule will become effective on Saturday, November 5, 2011.

Please remember that the proposed changes are a direct response to customer complaints regarding poor on-time performance in the afternoon, especially on Friday afternoons. Over the past month, trips westbound from Sacramento in the afternoon have run between 15 to 90 minutes late on a regular basis. The "Proposed Final" schedule is intended to correct the regularly late buses. In fact, Route 30 passengers will see the following benefits from the proposed changes:

- Improved system reliability and on-time performance.
- Improved connections to local and regional transit routes in Vacaville at the Vacaville Transportation Center (VTC). Routes 20 and 40 will soon be routed to the VTC as well.
- Improved service between Dixon and the Fairfield Transportation Center (FTC) in the morning.
- Improved service between the FTC and Dixon in the afternoon.
- Improved Saturday service.

If you have any questions or concerns regarding the Route 30 changes, please submit them to:

Transit@Fairfield.ca.gov or call 707-434-3800

We sincerely appreciate your consideration, and thank you for your patronage.

Category	Comment	Response
Bus Stops	Eliminate Memorial Union Stop	This stop will be removed on Fridays to accommodate the longer travel time due to eastbound traffic. This stop is approximately 0.5 miles from the Silo stop, so passengers are asked to travel the additional distance on Fridays to catch the bus at the Silo stop. Permanent removal of this stop will be evaluated in the future if low demand is identified and/or on-time performance is regularly impacted by significant traffic.
Bus Stops	Do not eliminate Davis street (Do not stop at VTC)	Multiple service time studies were performed of the Route 30, utilizing the Vacaville Transportation Center as a stop, in lieu of the existing stop at the Davis Street Park and Ride. This study was conducted by City of Fairfield staff responsible for operation of the Solano Express Route 30 bus line. The operational test results concluded the following: Going eastbound, the Route 30 stop at the Vacaville Transportation Center will add an additional 2 minutes to the bus schedule times. Going westbound, the Route 30 stop at the Vacaville Transportation Center will occur approximately 2 minutes earlier than the current stops at the Davis Street Park and Ride. The proposed schedule improvements to the Route 30 in addition to stops at the Vacaville Transportation Center leverage the County's investment to reduce congestion along I-80 through the utilization of transportation centers strategically located along the I-80 corridor. All regional service (Routes 20, 30 & 40) and a higher level of local bus service will be connecting at this transit center. In addition, the Vacaville Transportation Center offers the following benefits over that of the Davis Street Park and Ride, benefits such as reduced traffic conflict between commuter parking and bus flow, more parking stalls, and security cameras located throughout the facility.
Bus Stops	Do not eliminate 6th/J Stop	6th and J stop will not be eliminated; it is only being removed as a timepoint. This is due to the location being unaccommodating to any buses that will be required to hold at this location.
Bus Stops	Request for a new 5th/P Stop (CalPERS 5-7 people)(3-5 Bd of Equalization)	FAST plans to add this as a flag stop location (where riders can request to be dropped off or wave to be picked up), assuming that the Sacramento Regional Transit District allows FAST to use this stop.
Bus Stops	Eliminate 8th/9Th on P Stop	This stop will be eliminated, as it is a very short distance from the 9th and O stop.
Bus Stops	Eliminate Capitol Mall Outgoing Stop	The inbound and outbound time points at the Capital Mall will be evaluated, and the elimination of one may be considered to improve on-time performance.
Bus Stops	Eliminate 9th/O Stop	This stop will be maintained as it has high demand.
Bus Stops	Eliminate 9th/L Stop	This stop will be maintained as it has high demand.
Bus Stops	Eliminate Silo Stop	This stop is very central to the UC Davis campus and has high demand. As such, it will be maintained at this time.
Policies	Implement Exact Fare Policy	FAST does not provide change on-board the buses. Passengers must be prepared to pay the exact fare upon boarding the bus, and bus operators have been instructed to minimize dwell time at bus stops at all times to maximize on-time performance.
Policies	Have vanpool/carpool users move to VTC	The Vacaville Transit Center is designed to be a regional transit hub, and the Davis Street Park and ride is intended to transition into a park and ride lot and serve primarily vanpools/carpools.

Policies	Rename the Buses, i.e.. 30, 31, 32, 33 Etc.	All buses that operate along the same, fixed route are identified by one route number. When these buses are internally scheduled for staffing purposes these buses are further numbered (30#1, 30#2, 30#3) or "blocked" so that the operators know exactly what bus they are driving/ shift they are working on a given day. Transit riders normally do not know this level of internal detail and focus more on arrival/departure times of buses along routes. A greater level of confusion, would occur if buses that operated the exact same, fixed routes were numbered differently.
Policies	Dispatch an additional bus on Fridays to eliminate overcrowding	This is a cost issue, and the issue becomes further complicated by the fact that it takes even longer on Fridays. For example: Each of the 3 round trips takes 2 hours an afternoon on M-TH equaling 6 hours. On Fridays it takes 3 hours each for FAST to run 2 round trips, equaling 6 hours. Should the new schedule be approved by the Solano Transportation Authority Board, however, we will continue to monitor loads and adjust the service accordingly as resources permit.
Times	Retain same PM schedule for #1 and #2	With the exception of the Friday schedule, FAST has adjusted the eastbound buses to depart earlier to maximize on-time performance and reliability in the afternoon. Given the need to increase travel time on Friday afternoons due to greater traffic congestion, the number of eastbound trips is being reduced from three to two trips. As a result, FAST is "casting the widest net" on Friday afternoons to ensure that bus riders are able to catch the bus given varying work schedules. Since the greatest load out of Sacramento occurs after 5:00 pm, FAST must ensure that there is not a significant shift in ridership from the first bus to the second which carries the greatest number of people out of Sacramento and is near full capacity currently.
Times	Leave FTC 30 minutes Earlier in PM	We have adjusted the schedule so that the buses leave 10 minutes earlier on Mondays -Thursdays and 22 minutes earlier on Fridays. This is how much time is needed for our buses to run on time. Leaving 30 minutes earlier makes it more difficult for people travelling in the reverse commute, so the impact must be minimized.
Times	Earlier PM express bus (4:00)	Currently, FAST does not have the financial resources to add additional service at 4:00 pm without cutting service elsewhere. If the suggestion is to have the 4:29 pm westbound bus from Sacramento leave instead at 4:00 pm, this bus would then arrive in Davis at approximately 4:30 pm. Ridership impacts at Davis would need to be analyzed in this case, as well as the potential for current riders on the 4:29 pm bus to shift to the 5:00 pm bus (already carrying the heaviest load out of Sacramento) if they cannot catch the bus earlier. If the suggestion is to eliminate the 6:00 pm bus out of Sacramento in favor of increasing the number of westbound bus trips from Sacramento before 5:00 pm, then further surveying and analysis of load impacts would be required given that the greatest ridership demand out of Sacramento is after 5:00 pm. FAST staff, however, understands that Sacramento employees who get off from work at 4:00 pm would like transit service that would get them home well before 6:00 pm, which is the soonest they can get home at this time. This is currently being studied and we will be seeking feedback in the near future.
Times	Do not eliminate 6 PM trip Fridays	Our Friday 6 pm trip has very low ridership, which does not justify the cost of the service.
Times	Traffic between Capitol Mall at 6:00 PM to Dixon actually arrives at 6:25 pm	This is correct, and the schedule has been adjusted accordingly. This correction will reflect in the final version.
Times	Have 30 #1 arrive in Sac at the same time PM as 30 #2	Bus arrivals are staggered to accommodate the varying work schedules of our riders. If buses arrive at the same time, our riders would have fewer transportation options. The only time transit agencies schedule buses to arrive at the same time would be to accommodate large loads of people.